



KEY SUPPORT CONTACTS

You can reach us through these contacts below. To help speed up your queries, please ensure you supply as much information as possible including the following: company name, contact details, email address, contract number(s) and product serial numbers.

Accounts receivable team

Regarding outstanding invoices and payments, contact our credit control team
Email: creditcontrol@canon.ie

Regarding setting up direct debits, contact the DD team
Email: creditcontrol@canon.ie

Contract management team

For your billing arrangements or any general contract queries
Email: roiqueries@canon.ie

To submit a purchase order or update your contact details, get in touch with the billing team.

Customer service team

To place a service call, request a device move, order contract consumables such as Toner, or have a general query
Email: service@canon.ie
Phone: **(01) 605 0320***

Media supplies (Paper and Ink)

For chargeable media supplies
Email: supplies@canon.ie
Phone: **(01) 205 2444**