

A close-up photograph of two hands shaking, symbolizing agreement or partnership. The hands are positioned on the left side of the frame, with one hand in a blue long-sleeved shirt and the other in a light blue shirt. The background is blurred, showing other people in a professional setting.

THANK YOU FOR CHOOSING CANON

LET'S GET STARTED

Our whole approach to doing business evolves from the Japanese principle of Kyosei – which means ‘living and working together for the common good’.

As such, collaboration is at the heart of everything we do. We thank you for choosing us as your Digital Transformation Solutions partner.

We are looking forward to you experiencing all the benefits that come from our 80 years’ expertise in world-class imaging and information technology solutions.

KEY SUPPORT CONTACTS



You can reach us through these contacts below. To help speed up your queries, please ensure you supply as much information as possible including the following: company name, contact details, email address, contract number(s) and product serial numbers.

Accounts receivable team

Regarding outstanding invoices and payments, contact our credit control team

Email: cc.queries@cuk.canon.co.uk

Regarding setting up direct debits, contact the DD team

Email: ddcustomer@cuk.canon.co.uk

Contract management team

For your billing arrangements or any general contract queries

Email: contractquery@cuk.canon.co.uk

To submit a purchase order or update your contact details, get in touch with the billing team

Email: contract_data_team@cuk.canon.co.uk

Customer service team

To place a service call, request a device move or order contract consumables such as Toner, or have a general query

Email: uk@support.canon-europe.com

Phone: **0844 892 0844***

Media supplies (Paper and Ink)

For chargeable media supplies

Email: suppliesadmin@cuk.canon.co.uk

Phone: **0800 623 623**

Visit shop: [suppliesshop.canon.co.uk**](http://suppliesshop.canon.co.uk)

Training

To request information and access to Canon's training portal

Email: trainingexcellence@cuk.canon.co.uk

For more information, visit our welcome page canon.co.uk/welcometocanon or scan the QR Code to visit.



* (Calls charged at geographical local rates dependent on your call plan and service provider. For exact charges, please check with your service provider). **Webshop account required.