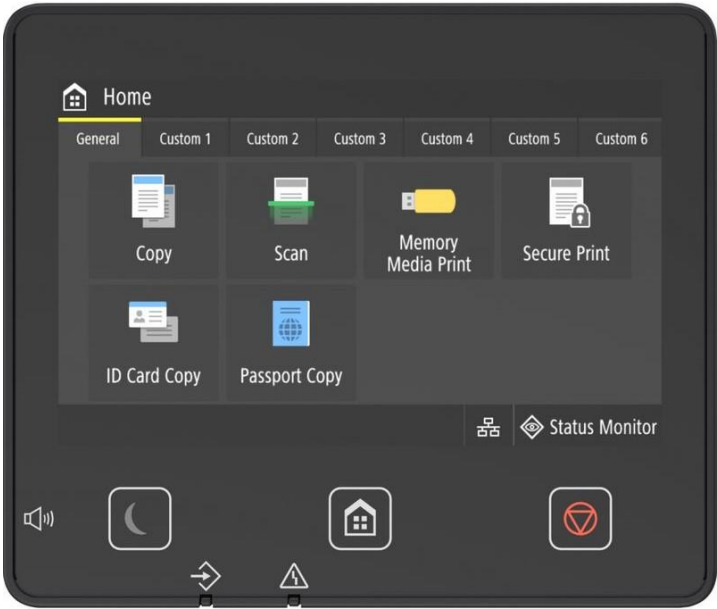# HOW TO PERFORM A COMMUNICATION TEST ON YOUR LBP/I-SENSYS DEVICE

This guide shows you how to perform a communication test on your Canon LBP/i-Sensys device.

1

Firstly, check that your device has a small Touchscreen display like the one below.

2

In the top right corner press Check Counter.

3

When the counter values are shown on the screen then press Monitoring Service down the bottom left of the screen.

Canon

HOW TO PERFORM A COMMUNICATION TEST ON YOUR LBP/I-SENSYS DEVICE

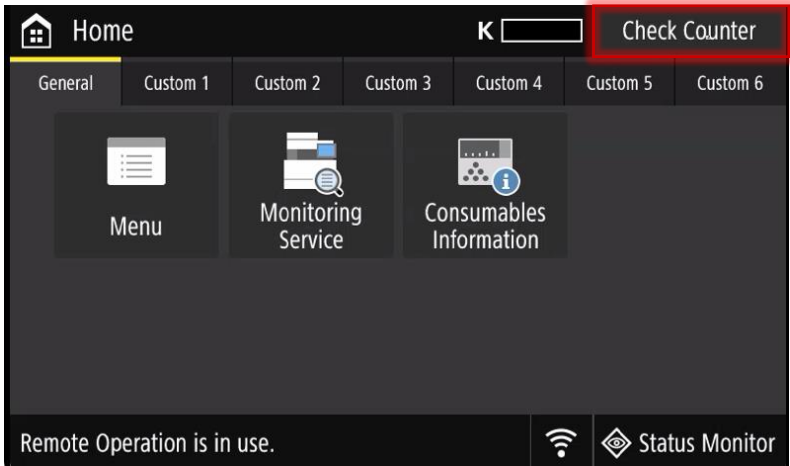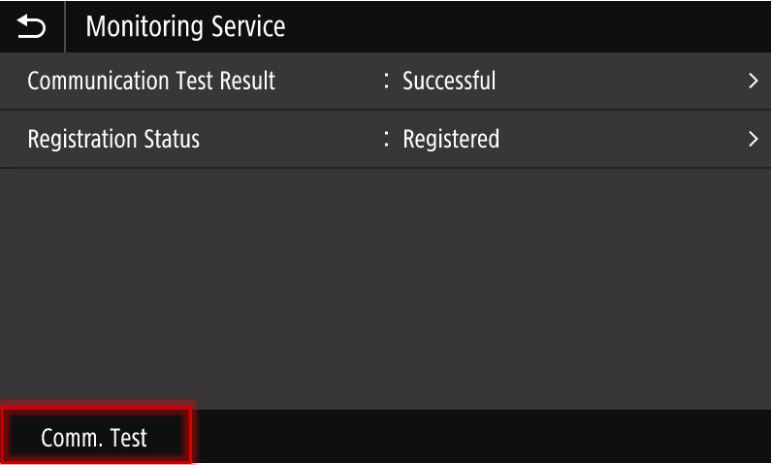This guide shows you how to perform a communication test on your Canon LBP/i-Sensys device.

4

Now press Comms Test or Yes to confirm that it is ok to perform the communication test. (This may vary depending on the software version of your device)

5

Wait for the communication test to be performed.

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HOW TO PERFORM A COMMUNICATION TEST ON YOUR LBP/I-SENSYS DEVICE

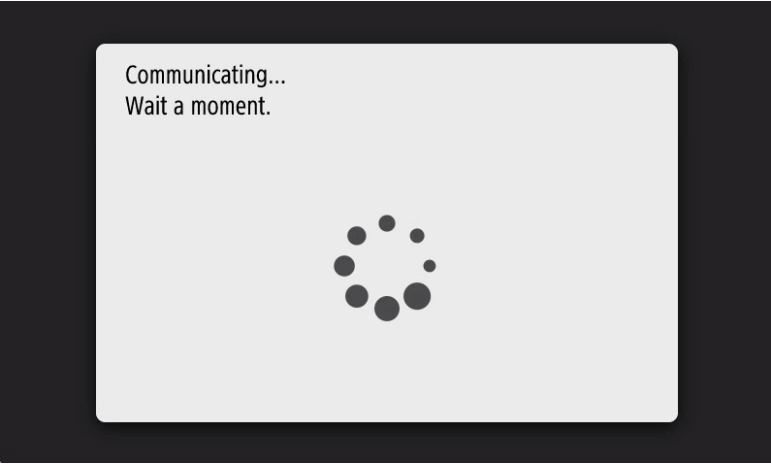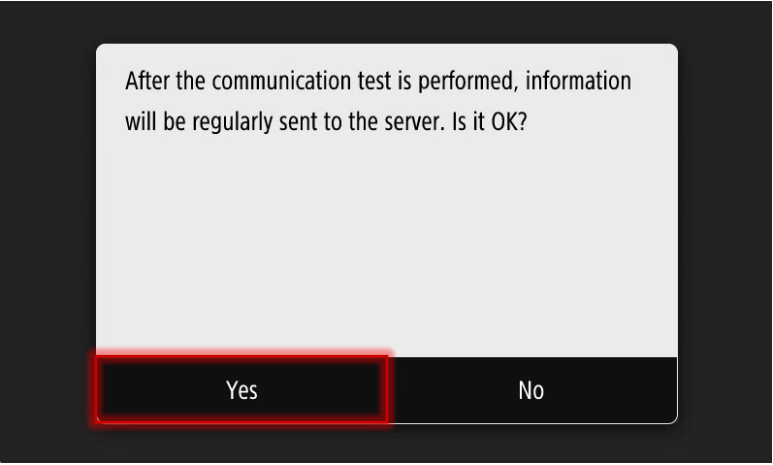This guide shows you how to perform a communication test on your Canon LBP/i-Sensys device.

6

If the communications test was successful then you will get a message to confirm this. (This may vary depending on the software version of your device)

Communication Test Result

Result	: Successful
Last Tested	: 23/04 2025 08:03:20 AM

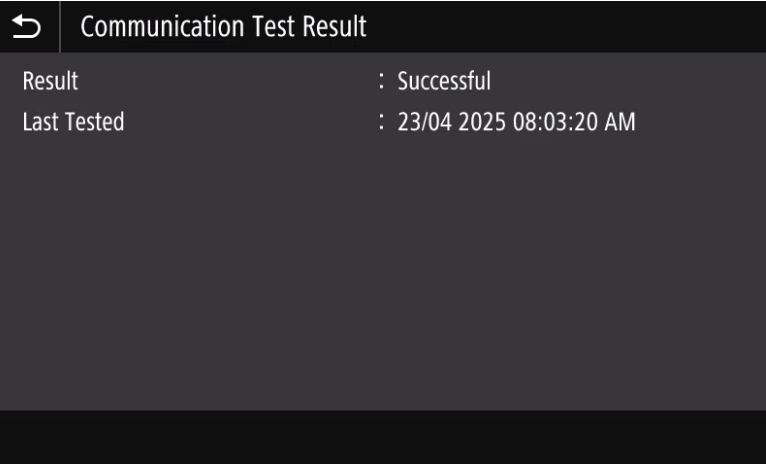Communication was successful.

Canon

HOW TO PERFORM A COMMUNICATION TEST ON YOUR LBP/I-SENSYS DEVICE

This guide shows you how to perform a communication test on your Canon LBP/i-Sensys device.

7

If the communications test was successful then you will get a message to confirm this. (This may vary depending on the software version of your device)

If you get an error we recommend that you work closely with your IT department as there may be changes needed to allow your Canon device to communicate with Canon.

Monitoring Service		
Communication Test Result	: Failed	>
Registration Status	: Registered	>
Comm. Test		

Connection failed.
Search for the following error code in the online manual, then check [DNS Settings].
02-0018

Close

Communication failed.
E810f-200b

Close

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