HOW TO PERFORM A COMMUNICATION TEST ON YOUR IMAGERUNNER ADVANCE

This guide shows you how to perform a communication test on your Canon ImageRUNNER Advance

1

Press the 123 key

2

Select Monitoring Service from the menu

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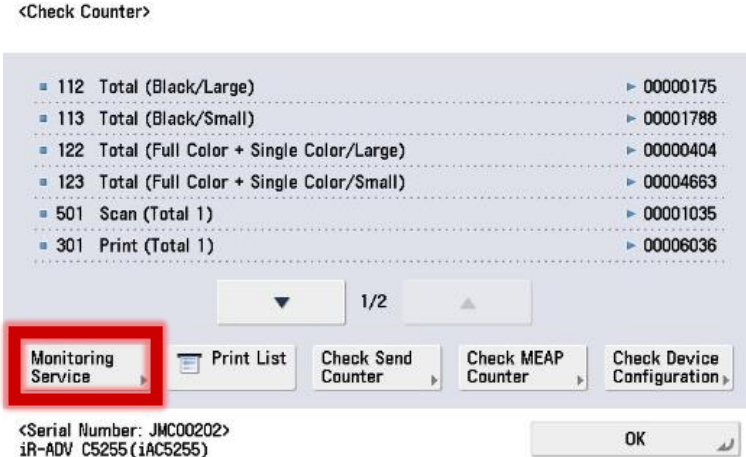
3

Press the Communication Test button.

<Monitoring Service>

Communication Test ▸

Close

4

Press the Start Test button

<Communication Test>
Test communication with the remote maintenance server.

Start Test

OK

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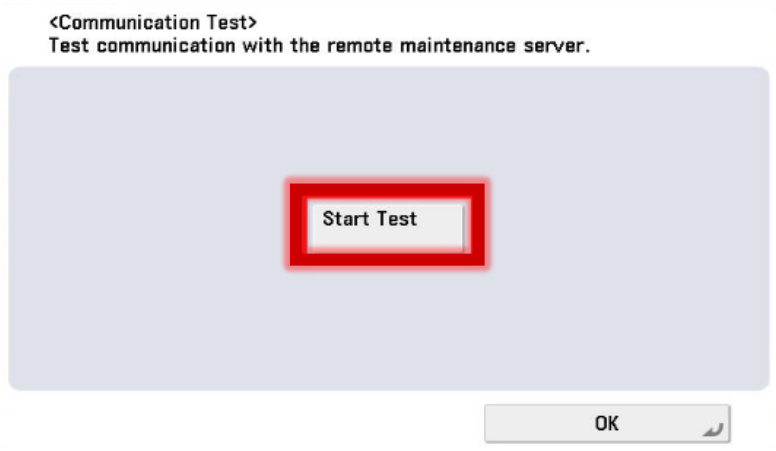This guide shows you how to perform a communication test on your Canon ImageRUNNER Advance

5

If the test is successful, you will see the following confirmation message

<Communication Test>
Test communication with the remote maintenance server.

Communication was successful.

Start Test

OK

6

If you get any errors, you will need to contact your IT department to ensure that your device is allowed to communicate with Canon.

<Communication Test>
Test communication with the remote maintenance server.

Communication failed.
Error Code: 810f200b

Start Test

OK

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