



LET'S CONNECT

Canon

As we're shifting towards new ways of working, staying connected ensures that productivity, cost efficiency and workflow quality aren't compromised.



TOGETHER

REMOTE | CONNECTED | SMART

Managing print devices can be time-consuming and costly, but also requires attention to cybersecurity and sustainability practices. With Canon, you get support with improving and looking after your print and scan infrastructure.*



CHALLENGES

- **Manual readings and estimated billing** can create inaccuracies in your invoice which may cost you time and resources to resolve.
- **Device communication disruption** - in delivering standard services, such as toner level readings for replenishment, performance diagnostics, and security firmware updates.
- **Workflow interruptions** - consumables may not be available when they're most needed and device downtime due to technical faults means we won't know if you might require assistance.
- **Lack of visibility of your devices** - you and your team might lose track of what devices you have across all your sites, where they are and their usage, let alone data stored on them.



BENEFITS

- **Accurate and timely** billing for easier budgeting.
- **Complementary toner** bundled to reduce the number of deliveries (good for the environment) will arrive in time for when you need it, with **free standard delivery**.
- **Increased security** with device monitoring to allow flagging security vulnerabilities in addition to delivering remote firmware and application updates.
- **Reconnection advice** to ensure you stay connected and data is continuous for performance health checks.
- **Remote resolution** early diagnostics for quick and first-line support issue resolution
- **Relax...** we will do your meter readings for you!



WHY CANON'S SERVICES

- The **quality and reliability** of Canon's services match Canon's renowned hardware and award-winning software.
- Canon was awarded the **BLI 2024-2025 Pacesetter Award** in Serviceability: forward-facing and an effective service offering that empowers people and organisations to stay productive.
- We offer **a full range of services and support** that cater for the evolving needs of our customers with sustainable options, supporting businesses with their circularity goals.

Contact your Account Manager to get your device connected!

**SCAN TO
LEARN MORE**



*To connect to Canon's device management platform and enable the Device Management Service (DMS), a secure network connection via the eMaintenance tool is required, ensuring seamless delivery of all the customer benefits outlined above.