

How to sign up CPS

Once your new Business Account was created and you have received an automated email from donotreply@canon-europe.com please set your new password and login HERE.
You can reset your password at any time by clicking on this LINK.

1. Product registration.

Navigate to "My Products" Tab at the top black bar to register your all your Canon products.

If you previously had a CPS account and included your old email during your Business Account registration, you will be able to migrate your products.

You will see the blue button on the right MIGRATE PRODUCTS.



My Products



If you don't see blue button MIGRATE PRODUCTS, this means your old email was not provided during your Business Account registration. Please register your products again or contact CPS Priority support.

2. Points allocation.

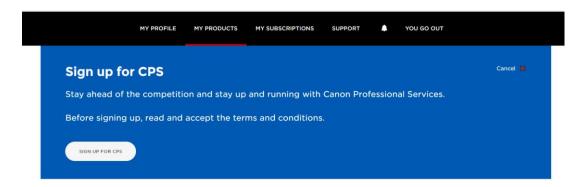
Once your products have been migrated and show a green tick – this means that all your product points are allocated.

If you don't see a green tick – click "View product" and check your product registration. Some of the mandatory product details might be missing. For example: Serial number, date of purchase, country of purchase, dealer. Please don't worry if you don't remember exact details and give us your best guess.



3. Sign up to for CPS.

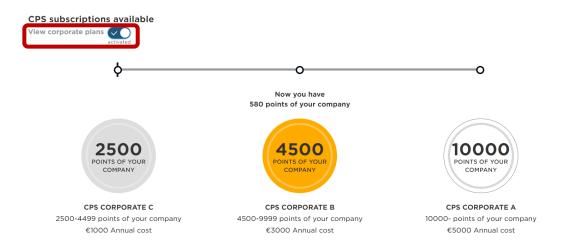
As soon as there is a minimum of 500 points on your account, there will be invitation to join CPS



You will be able to see all available membership Tiers. The more points you have, the more Tier options are open for you. For example, if you have 2000 points - you can choose any Tier.

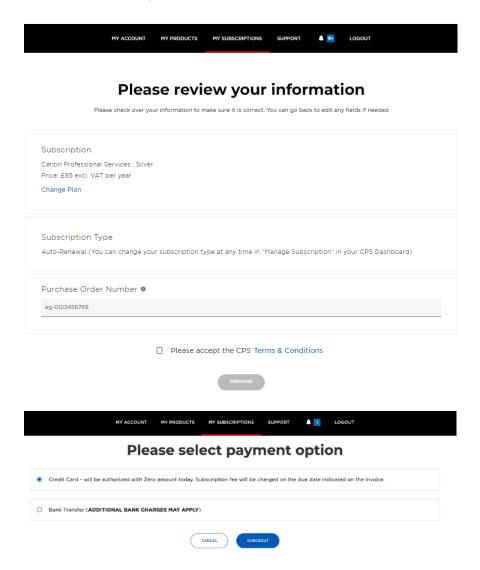


If you have more than 2500 points, you are able to choose between Corporate Tiers and Silver/Gold/Platinum. Please change switch ON/OFF under "Available CPS Tiers"



4. Payment.

To proceed with the purchase, select preferred payment method: card or bank transfer. Please note Bank transfer payment may accrue local additional charges. Within few hours, you will receive an invoice.

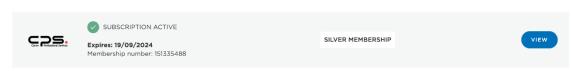


- if you have selected CARD payment the subscription fee is **not taken immediately**, but on the due date indicated on the invoice, normally within 30 days.
- if you have selected BANK payment, please kindly process the payment by the due date indicated on the invoice.

Your CPS membership is available to be used immediately.

Please note your CPS Membership number will change if you previously had one.

○ Canon Professional Services



Please check detailed FAQ for any more information you require.