

## Cómo gestionar la suscripción a CPS.

### 1. Inicio de sesión en tu cuenta empresarial.

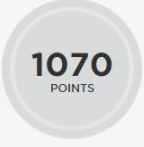
Inicia sesión en tu cuenta empresarial <https://businessid.canon-europe.com/b2bcustomers/s/login> Si es necesario, puedes restablecer tu contraseña.

### 2. Gestionar suscripción.

Para cambiar el nivel de suscripción a CPS, ve a Mis suscripciones y haz clic en Gestionar suscripción.



## Silver Membership



1070  
POINTS

Company: Photo Company  
Membership Number: 151337489  
Membership Expires: 05/11/2025

Manage Subscription ⓘ  
Membership history ⓘ  
Request Welcome pack ⓘ

**Earn More Points**  
Your last product earned you 300 points

**Are your products in need of service?**  
Visit 'My products' to sort one now

REGISTER A NEW PRODUCT

MY PRODUCTS

BENEFIT & USAGE   TIER5   **MANAGE SUBSCRIPTION**

## Manage Subscription

### Payment Method

Card Ending: 5700   Expires: 11/2027   [EDIT](#)

[Change Payment Method](#)

### Upgrade or downgrade to a different tier

The more membership points you have, the more benefits you unlock. Choose a plan from your tier options that covers all your

See Corporate ☐ Off

Gold	1000 - 1599	£170excl. VAT 1 Year	<a href="#">CHOOSE PLAN</a>
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### 3. Sube o baja de nivel de suscripción a CPS.

#### El nuevo nivel CPS entrará en vigor cuando expire el actual.

Por ejemplo, si tu suscripción comenzó el 15 de enero de 2025 y solicitas la subida o bajada de categoría el 3 de octubre de 2025, el nivel de la suscripción cambiará el 15 de enero de 2026.

#### CONFIRM TIER CHANGE

Previous

Silver	500 - 999	£85excl. VAT 1 Year
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New

Gold	1000 - 1599	£170excl. VAT 1 Year
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Are you sure you want to continue?

CONFIRM

CANCEL

### 4. Cancelar la suscripción a CPS.

#### Cancel Subscription

If you wish to cancel your subscription we will process your request. You can use your subscription until the end of your billing period.

CANCEL SUBSCRIPTION

#### CANCEL SUBSCRIPTION REQUEST

You can still use your subscription until the end of your billing period. So that we can improve the service, may we ask why you want to cancel?

Select the reason(s) that apply:

- ☐ Service no longer required ☐ Not satisfied with subscription  
☐ No longer own Canon products ☐ Others

Additional comments

DON'T CANCEL

CANCEL



