

How to manage your CPS Membership.

1. Login to your Business Account.

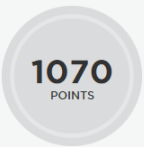
Please login to your Business Account <https://businessid.canon-europe.com/b2bcustomers/s/login>
If needed, you can reset your password.

2. Manage Subscription.




To change your CPS Membership Tier, please go to My Subscriptions and click on Manage Subscription.



Silver Membership



Company: Photo Company
Membership Number: 151337489
Membership Expires: 05/11/2025

[Manage Subscription](#) 
[Membership history](#) 
[Request Welcome pack](#) 

Earn More Points
Your last product earned you 300 points

[REGISTER A NEW PRODUCT](#)

Are your products in need of service?
Visit 'My products' to sort one now

[MY PRODUCTS](#)

BENEFIT & USAGE TIERs **MANAGE SUBSCRIPTION**

Manage Subscription

Payment Method

Card Ending

[EDIT](#)

[Change Payment Method](#)

Upgrade or downgrade to a different tier

The more membership points you have, the more benefits you unlock. Choose a plan from your tier options that covers all your

See Corporate ☐ Off

Gold

1000 - 1599

£170excl. VAT
1 Year

[CHOOSE PLAN](#)

3. Upgrade or downgrade your CPS Tier.

The new CPS Tier will start after your current CPS Tier expires.

For example, your subscription started on 15 January 2025 and you request an upgrade or downgrade to your Tier on 3 October 2025, then your subscription Tier will change on 15 January 2026.

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CONFIRM TIER CHANGE

Previous

Silver	500 - 999	E85excl. VAT 1 Year
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New

Gold	1000 - 1599	E170excl. VAT 1 Year
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Are you sure you want to continue?

CONFIRM

CANCEL

4. Cancel CPS Membership.

Cancel Subscription

If you wish to cancel your subscription we will process your request. You can use your subscription until the end of your billing period.

CANCEL SUBSCRIPTION

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CANCEL SUBSCRIPTION REQUEST

You can still use your subscription until the end of your billing period. So that we can improve the service, may we ask why you want to cancel?

Select the reason(s) that apply:

☐ Service no longer required

☐ Not satisfied with subscription

☐ No longer own Canon products

☐ Others

Additional comments

DON'T CANCEL

CANCEL