

DATA QUADRANT REPORT Enterprise Content Management - Enterprise

OCTOBER 2023

This report features: Epicor ECM (DocStar) | FileBound | Canon Therefore | Microsoft Sharepoint | Dokmee ECM | Laserfiche ECM | Xerox DocuShare | DocuWare | Nuxeo ECM | OnBase | OpenText Extended ECM | M-Files ECM | Adobe Experience Manager | Oracle Content Management

731 REVIEWS

INFO~TECH RESEARCH GROUP



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How to Use the Report

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other products in the category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.

Data collected from reviewers in: organizations with 5,000 or more employees.

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Info-Tech's Data Quadrant Reports provide a comprehensive evaluation of popular products in the Enterprise Content Management - Enterprise market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

Xerox DocuShare

Data Quadrant

Software Directory

PRISE CONTENT GEMENT - ENTERPRISE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software products in a particular category. Use this page to create the right product shortlist by exploring all of the options available to your organization.

Adobe Experience Manager	Alfresco Digital Business Platform
O Canon Therefore	Censhare
Dokmee ECM	Epicor ECM (DocStar)
Laserfiche ECM	M M-Files ECM
Micro Focus Filr	Microsoft Sharepoint
H OnBase	ot OpenText Extended ECM
SER Group Doxis	∠ Systemware ECM

Category Overview



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CATEGORY REPORT

Enterprise Content Management - Enterprise Software

Zoho WorkDrive





Box ECM

OcuWare

U FileBound

Micro Focus Content Manager

H Nuxeo ECM

Oracle Content Management

Veeva Vault





SOFTWARE REVIEWS Data Quadrant



Content

Assess vendor and product performance at a glance and use the SoftwareReviews Data Quadrant to identify which products and vendors are leadings the pack and which are trailing.

ENTERPRISE CONTENT MANAGEMENT -ENTERPRISE

The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals. The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization.

The Complete Software Experience

When distilled down, the software experience is shaped by both the experience with the software and the relationship with the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the product and helps identify vendors that can deliver on both.

Product Features and Satisfaction

The satisfaction is captured in the overall satisfaction score, which is driven by the likelihood of users to recommend the software, combined with user satisfaction across top product features.

Note: The axes ranges are dynamically adjusted based on minimum and maximum values in the dataset.

Vendor Capability

Vendor Capabilities





Vendor Experience and Capabilities

The vendor relationship is calculated in a weighted average of the satisfaction scores tied to vendor capabilities (e.g. software implementation, training, customer support, product roadmap) as well as emotional response ratings toward the vendor (e.g. trustworthy, respectful, fair).





Category Overview

This page provides a high level summary of product performance within the Enterprise Content Management - Enterprise category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT		NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
Reviewant Reviewant Color MEDAL	Epicor ECM (DocStar)	9.2/10	+94	÷	NEGATIVE 95% POSITIVE	89%	91%	92 %	68
evinov Reviews cob MttpAt	O FileBound	8.9/10	+91	Ċ	2% NEGATIVE 93% POSITIVE	84%	85%	92%	76
Beviews COLD MEDAL	O Canon Therefore	8.6/10	+88	÷	2% NEGATIVE 90% POSITIVE	83%	84%	87%	50
Reviews and MEDAL	Microsoft Sharepoint	8.6/10	+87	÷	3% NEGATIVE 90% POSITIVE	80%	81%	86%	170
COL MEDIA	Dokmee ECM	8.2/10	+99	÷	NEGATIVE 99% POSITIVE	94 %	94%	90%	27
6	Laserfiche ECM	8.0/10	+90	÷	2% NEGATIVE 92% POSITIVE	81%	82%	88%	28
7	Xerox DocuShare	7.9/10	+92	÷	NEGATIVE 93% POSITIVE	85%	82%	90%	30
8	OcuWare	7.8/10	+94	æ	NEGATIVE 95% POSITIVE	83%	82 %	85%	43
9	H Nuxeo ECM	7.8/10	+90	÷	3% NEGATIVE 93% POSITIVE	82%	85%	86%	36
10	H OnBase	7.8/10	+88	Ċ	2% NEGATIVE 90% POSITIVE	84%	83%	88%	36
AVER	AGE SCORES	8.0/10	+88	÷	3% NEGATIVE 91% POSITIVE	83%	83%	87 %	50







Category Overview

This page provides a high level summary of product performance within the Enterprise Content Management - Enterprise category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

RANK	PRODUCT	COMPOSITE SCORE	NET EMOTIONAL FOOTPRINT		NET EMOTIONAL FOOTPRINT DISTRIBUTION	VENDOR CAPABILITIES	PRODUCT FEATURES	LIKELINESS TO RECOMMEND	NUMBER OF REVIEWS
11	ot OpenText Extended ECM	7.7/10	+77	\bigcirc	7% NEGATIVE 84% POSITIVE	77%	82 %	82 %	29
12	M M-Files ECM	7.5/10	+76	\bigcirc	6% NEGATIVE 82% POSITIVE	80%	81%	80%	25
13	Adobe Experience Manager	7.4/10	+85	Ċ	5% NEGATIVE 90% POSITIVE	81%	80%	84%	27
14	Oracle Content Management	7.3/10	+85	e	3% NEGATIVE 88% POSITIVE	80%	79 %	85%	54
AVE	PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE ELIGIBLE FOR AWARDS	8.0/10	+88	;	3% NEGATIVE 91% POSITIVE	83%	83%	87 %	50
	Alfresco Digital Business Platform	6.6/10	+71		9% NEGATIVE 80% POSITIVE	76%	82%	76%	16
	Box ECM	7.8/10	+91	e	2% NEGATIVE 93% POSITIVE	86%	85%	89%	11
	Veeva Vault	7.4/10	+98	e	NEGATIVE 99% POSITIVE	83%	83%	86%	5





Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Dokmee ECM	94%	95%	94%	95%	92%	93%	91%	94%	95%	93%	95%	96%
Epicor ECM (DocStar)	89%	91%	88%	87 %	88%	89%	92%	89%	89%	86%	88%	90%
Xerox DocuShare	85%	87 %	87 %	88%	82 %	85%	87 %	82%	84%	88%	82%	81%
FileBound	84%	87 %	83%	81%	79 %	85%	88%	83%	87%	81%	83%	85%
OnBase	84%	89%	86%	87 %	80%	85%	76%	88%	83%	83%	81%	80%
Canon Therefore	83%	84%	84%	85%	82%	79%	87 %	83%	85%	82%	79 %	85%
DocuWare	83%	81%	82%	87 %	85%	79 %	75%	88%	86%	85%	81%	85%
Nuxeo ECM	82%	84%	81%	83%	79 %	86%	80%	84%	83%	82%	80%	80%
Laserfiche ECM	81%	81%	82%	86%	75 %	88%	77 %	82%	80%	81%	78 %	80%
Adobe Experience Manager	81%	81%	79%	84%	81%	83%	79 %	85%	79 %	74%	84%	82%
CATEGORY AVERAGE	83%	84%	83%	85%	81%	84%	81%	84%	84%	82%	81%	83%

CATEGORY REPORT

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Vendor Capability Summary







Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

PRODUCT	OVERALL CAPABILITY SATISFACTION	BUSINESS VALUE CREATED	BREADTH OF FEATURES	QUALITY OF FEATURES	PRODUCT STRATEGY AND RATE OF IMPROVEMENT	USABILITY AND INTUITIVENESS	VENDOR SUPPORT	EASE OF DATA INTEGRATION	EASE OF ADMINISTRATION	EASE OF CUSTOMIZATION	AVAILABILITY AND QUALITY OF TRAINING	EASE OF IMPLEMENTATION
Microsoft Sharepoint	80%	84%	82%	81%	77%	81 %	77%	82%	81%	78%	80%	82%
M-Files ECM	80%	77%	84%	85%	78 %	86%	77%	81%	79%	79 %	74 %	81%
Oracle Content Management	80%	81 %	80%	80%	80%	84%	75 %	81%	80%	80%	80%	78 %
OpenText Extended ECM	77%	81 %	75%	82 %	78 %	77%	69 %	77%	79 %	75%	76 %	79 %
CATEGORY AVERAGE	83%	84%	83%	85%	81%	84%	81%	84%	84%	82 %	81%	83%

PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE ELIGIBLE FOR AWARDS												
Alfresco Digital Business Platform	76%	78 %	82%	83%	83%	78 %	76 %	78 %	68%	74 %	59%	77%
Box ECM	86%	89%	92 %	84%	80%	86%	83%	92 %	85%	83%	84%	90%
Veeva Vault	83%	96%	75%	79 %	89 %	83%	82%	85%	86%	72 %	82 %	85%

Data Quadrant





This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Capabilities

This table lists and briefly describes all vendor capabilities that are evaluated in the Enterprise Content Management - Enterprise software category. For your convenience, you will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages.

Data Quadrant

Business Value Created	The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that	Vendor Support	The impor capabilitie in this sect offer qualit
	consistently creates business value for its customers. Users prefer to work with feature rich software that enables them to perform diverse series	Ease of Data Integration	The ability data loadir see which
Breadth of Features	of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.	Ease of Administration	Administra shouldn't b make adm
Quality of Features	Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.	Ease of Customization	configurati Out-of-the- software, a the first pla
Product Strategy and Rate of	Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to		section to situation.
Improvement	meet your business goals. Use the data in this section to separate innovators from imposters.	Availability and Quality of Training	Effective a you've cho materials r
Usability And Intuitiveness	End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.	Ease of Implementation	Choosing t solution is the data in

measure up. the right software is only the first step. Successfully implementing the new s necessary in order to realize its full value and promote end user adoption. Use this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.





ance of vendor support will vary for each organization depending on internal s, but there will always be issues that only the vendor can resolve. Use the data tion to see which vendors tend to under-service their product and which will ty support.

to integrate with other systems is increasingly important; without this, manual ng and extraction can be time-consuming and prone to error. Use this section to vendors will cause headaches and which will make data integration easy.

ative interfaces don't get the same attention as those built for end users, but they be clunky or unintuitive. Use the data in this section to determine which vendors inistration easy, so that your IT personnel can resolve issues and perform ions efficiently and effectively.

-box functionality often isn't enough, especially for niche or industry-specific and the reason you're buying rather than building is to save time and money in ace. Don't get bogged down in a difficult customization; use the data in this make sure you can easily achieve the functionality you need for your particular

nd readily available training enables users to get the most out of the software sen. Use this section to make sure your vendor's training programs and





This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.



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<mark>ᡥ ᡥ </mark>	78 %	16 REVIEWS
ᡥ ᡥ ᡥ ᢜ ᢜ ᢜ ᢜ	89%	11 REVIEWS
ᡥ 	96%	5 REVIEWS



This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Breadth of Features

Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.

	KMEE MEE ECM	Delights Highly Satisfies Almost Satisfies Disappoints	ᢜ ᢜ ᢜ ᢜ ᢜ ᢜ	78% 22% 	94, Breadth of Features	%	PRC	ODUCTS WITHOUT ENOUGH REVIEWS IN PERIC
2 e Epi	cor ECM (DocStar)		<mark>n</mark> n n n n	ñ ñ ň ň	88%	68 REVIEWS		
3 xerox Xe	rox DocuShare		ᡥ ᡥ ᡥ *	ݰ ݰ ݰ ݰ	87%	30 REVIEWS		
4 H On	Base		n n n n n	n n n n	86%	36 REVIEWS		
5 🔘 Ca	non Therefore		n n n n n	ñ ñ ñ ñ	84%	50 REVIEWS		
6 M M-	Files ECM		ᡥ ᡥ ᡥ ᡥ	m m m m	84%	25 REVIEWS		
7 🙂 File	eBound		n n n n n	n n n n	83%	76 REVIEWS		
8 📀 Do	cuWare		n n n n	n n n n	82 %	43 REVIEWS		
9 L Las	serfiche ECM		n n n n	n n n n	82%	28 REVIEWS		
10 🦚 Mi	crosoft Sharepoint		n n n n n	n n n n	82%	170 REVIEWS		
11 H Nu	xeo ECM		n n n n	n n n n n	81%	36 REVIEWS		
12 O 0ra	acle Content Management		ᡥ ᡥ ᡥ 	m m m m	80%	54 REVIEWS		
13 🚺 Ad	obe Experience Manager		ᡥ ᡥ 	n n n n n	79%	27 REVIEWS		
14 ot Op	enText Extended ECM		n n n n	n n n n n	75%	29 REVIEWS		
			CATE	GORY AVERAGE	83%			

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Data Quadrant





IOD TO BE ELIGIBLE FOR AWARDS

<mark>ᡥ</mark> ᢜ ᢜ ᢜ ᢜ ᢜ ᢜ ᢜ ᢜ	82%	16 REVIEWS
ŵ ṁ ṁ ṁ ṁ ṁ ṁ ṁ ṁ	92%	11 REVIEWS
ᡥ 	75%	5 REVIEWS



This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Quality of Features

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.

	DOKMEE ECM OP PRODUCT	Delights Highly Satisfies Almost Satisfies Disappoints	 	78% 22% 	95% Quality of Features	PRODUCTS WITHOUT ENOUGH REVIEWS IN PERION
2	xerox Xerox DocuShare		m m m	n 	88% 30 REVIEWS	
з	OcuWare		ᡥ ᡥ ᡥ	n	87% 43 REVIEWS	
4	H OnBase		ᡥ ᡥ ᡥ	ñ ñ ń ń ń ń ń	87% 36 REVIEWS	
5	Epicor ECM (DocStar)		ᡥ ᡥ ᡥ	ñ ñ ň ň ň ň ň	68 REVIEWS	
6	Laserfiche ECM		<mark>ᡥ</mark> ᡥ ᡥ	ᡥ ᡥ ᡥ ᡥ 	86% 28 REVIEWS	
7	M M-Files ECM		ᡥ ᡥ ᡥ	ñ ñ ń ń ń ń ń	85% 25 REVIEWS	
8	Canon Therefore		<mark>ᡥ</mark> ᡥ ᡥ	ᡥ ᡥ ᡥ ᡥ 	85% 50 REVIEWS	
9	Adobe Experience Manager		<mark>ᡥ</mark> ᡥ ᡥ	ñ ñ ń ń ń ń ń	84% 27 REVIEWS	
10	H Nuxeo ECM		<mark>ᡥ</mark> ᡥ ᡥ	ñ ñ ň ň ň ň ň	83% 36 REVIEWS	
11	ot OpenText Extended ECM		* * *	ñ ñ ń ń ń ń	82% 29 REVIEWS	
12	Microsoft Sharepoint		m m m	ñ ñ ń ń ń ń	81% 170 REVIEWS	
13	U FileBound		m m m	ñ ñ ń ń ń ń ń	81% 76 REVIEWS	
14	Oracle Content Management		m m m	ñ ñ ń ń ń ń ń	80% 54 REVIEWS	
			(CATEGORY AVERAGE	85%	

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Category Overview





IOD TO BE ELIGIBLE FOR AWARDS

ᡥ ᡥ ᡥ ᡥ 	83%	16 REVIEWS
n n n n n n n n n n n n n	84%	11 REVIEWS
ᡥ ᡥ ᡥ ᡥ 	79%	5 REVIEWS



Product Strategy and Rate of Improvement

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.

deeper into areas of particular interest or concern.

	JOKMEE	Delights Highly	ᢜ ᢜ ᢜ ᢜ ᢜ ᢜ ♣ ♣	72%			PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD
	DOKMEE ECM	Satisfies	ݰ ݰ	24%	92 Product Strate		🍪 Alfresco Digital Business Platform
	TOP PRODUCT	Almost Satisfies		4%	and Rate of Improvemer	ht	box Box ECM
		Disappoints					💙 Veeva Vault
2	Epicor ECM (DocStar)		n n n n	ñ ñ ñ ñ ñ	88%	68 REVIEWS	
З	📀 DocuWare		<mark>ਜ</mark> ੈ ਜੈ ਜੈ ਜੈ	ᡥ ᡥ ᡥ ᡥ 	85%	43 REVIEWS	
4	Canon Therefore		<mark>ਜ</mark> ੈ ਜੈ ਜੈ ਜੈ	ᡥ ᡥ ᡥ ᡥ 	82%	50 REVIEWS	
5	Xerox DocuShare		<mark>ᡥ</mark> ᢜ ᢜ	ᡥ ᡥ ᡥ ᡥ ᡥ	82%	30 REVIEWS	
6	Adobe Experience Manager		<mark>ᡥ</mark> ᡥ ᡥ	ᡥ ᡥ ᡥ ᢜ ᢜ ᢜ	81 %	27 REVIEWS	
7	Oracle Content Management		ᡥ ᡥ ᡥ	ᡥ ᡥ ᡥ ᡥ ᡥ	80%	54 REVIEWS	
8	H OnBase		n n n n	ṁ ṁ ṁ ṁ ṁ ṁ	80%	36 REVIEWS	
9	H Nuxeo ECM		n n n n	ݰ ݰ ݰ ݰ ݰ	79%	36 REVIEWS	
10	U FileBound		m m m m	ᡥ ᡥ ᡥ ᡥ ᡥ	79%	76 REVIEWS	
11	M M-Files ECM		<mark>n</mark> n n n	ᡥ ᡥ ᡥ ᡥ 	78%	25 REVIEWS	
12	ot OpenText Extended ECM		m m m m	ñ ñ ñ ñ ñ	78%	29 REVIEWS	
13	Microsoft Sharepoint		n n n	ᡥ ᡥ ᡥ ᡥ ᡥ	77%	170 REVIEWS	
14	Laserfiche ECM		n n n	ᡥ ᡥ ᡥ ᡥ ᡥ	75%	28 REVIEWS	
			CA	TEGORY AVERAGE	81%		

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This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig

D TO BE ELIGIBLE FOR AWARDS

n n n n n n n n n n	83%	16 REVIEWS
n n n n n n n n n n	80%	11 REVIEWS
ᡥ ᢜ ᢜ ᢜ ᢜ Ť Ť Ť	89%	5 REVIEWS



This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Usability And Intuitiveness

*** * * *** 72% Delights JOKMEE PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE ELIGIBLE FOR AWARDS ŤŤŤ 93% Usability And Intuitiveness Highly **28**% **Satisfies** Alfresco Digital Business Platform ---DOKMEE ECM Almost **box Box ECM** ---**TOP PRODUCT Satisfies** Veeva Vault ___ Disappoints 68 🛉 🛉 🛉 👘 👘 👘 2 Epicor ECM (DocStar) **89%** REVIEW 28 **3** Laserfiche ECM 88% REVIEWS 25 REVIEWS 4 M M-Files ECM 86% 36 H Nuxeo ECM 86% REVIEWS 30 85% **6 Xerox DocuShare** REVIEWS 36 H OnBase 85% REVIEWS 76 85% ர் ந் ந் நீ 8 **U** FileBound REVIEWS 54 REVIEWS **9 Oracle Content Management** 84% 27 **10** Adobe Experience Manager 83% REVIEWS 170 **11** • Microsoft Sharepoint 81% 50 REVIEWS 12 **O** Canon Therefore **79%** 43 13 📀 DocuWare **79%** REVIEWS 29 14 **ot** OpenText Extended ECM 77% REVIEWS CATEGORY AVERAGE 84%

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End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.





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ŵ ŵ ŵ ŵ ŵ ŵ ŵ ŵ 	86%	11 REVIEWS
ŵ ŵ ŵ ŵ ŵ ŵ ŵ ŵ	83%	5 REVIEWS



Vendor Capabilities

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Support

The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.

CPICOR EPICOR ECM (DOCSTAR) TOP PRODUCT



PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE ELIGIBLE FOR AWARDS

- Alfresco Digital Business Platform --
 - **box Box ECM**
- Veeva Vault

2 🕤 Dokmee ECM	<mark>ஈ</mark> 🛉 🛉 🛉 🛉 🛉 🛉	91%	27 REVIEWS
3 U FileBound	<mark>ஈ</mark> ਜੈ ਜੈ ਜੈ ਜੈ ਜੈ ਜੈ ਜੈ ਜੈ	88%	76 REVIEWS
4 O Canon Therefore	* * * * * * * * * * *	87 %	50 REVIEWS
5 Xerox DocuShare	ᡥ ᡥ 	87%	30 REVIEWS
6 H Nuxeo ECM	* * * * * * * * *	80 %	36 REVIEWS
7 Adobe Experience Manager	n n n n n n n n n n n	79%	27 REVIEWS
8 M M-Files ECM	ᡥ ñ ň ň ň ň ň ň ň ň	77%	25 REVIEWS
9 Laserfiche ECM	n n n n n n n n n n n	77%	28 REVIEWS
10 🔹 Microsoft Sharepoint	n n n n n n n n n n n n	77%	170 REVIEWS
11 H OnBase	n n n n n n n n n n n	76%	36 REVIEWS
12 📀 DocuWare	ᡥ ᡥ ݰ ݰ 	75%	43 REVIEWS
13 Oracle Content Management	<u>🛉 🛉 🛉 👘 👘 👘 👘 👘 👘 👘</u>	75%	54 REVIEWS
14 ot OpenText Extended ECM	n n n n n n n n n n n	69%	29 REVIEWS
	CATEGORY AVERAGE	81%	

CATEGORY REPORT

Table of Contents Data Quadrant





* * * * * * * * * * * *	76%	16 REVIEWS
🛉 🕆 🕆 🕆 🕆 🕆 👘 👘 👘	83%	11 REVIEWS
ᡥ ᡥ ᡥ 	82 %	5 REVIEWS



Ease of Data Integration

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

		1						
ЭOKI	MEE	Delights	ᡥ ᡥ ᡥ ᢜ ᢜ ᢜ ᢜ	79%		PRO		OUGH REVIEWS IN PERIO
DOKMEE		Highly Satisfies	ท ี ที	17%	94 %		 Alfresco Digita Box ECM 	al Business Platform
TOP PRODUCT	CCM	Almost Satisfies		4%	Integration		Veeva Vault	
		Disappoints	5					
			* * * * *		00 %	8		
2 Epicor ECI	M (DocStar)			₩ ₩ ₩ ₩ ₩ • • • • •		iews		
3 H OnBase				ݰ ݰ ݰ 		IEWS		
4 📀 DocuWare			<mark>†</mark> Ť Ť Ť	ᡥ ᡥ ᢜ ᢜ		IEWS		
5 🖪 Adobe Exp	perience Manager		<mark>n</mark> n n n	ᡥ ᡥ ᡥ ᡥ	85% REV	27 IEWS		
6 H Nuxeo ECI	M		<mark>ተ</mark>	ᡥ ᡥ ᡥ ᡥ 	84% REV	IEWS		
7 U FileBound			<mark>ᡥ</mark> ᢜ ᢜ ᢜ	ᡥ ᡥ ᡥ ᡥ	83% 7	16 IEWS		
8 🔘 Canon The	erefore		<mark>ท</mark> ี่ ที่ ที่ ที่ ที่	ᡥ ᡥ ᡥ 	83% ⁵	IEWS		
9 Laserfiche	e ECM		<mark>r n n n</mark> n n	ᡥ ᡥ ᡥ ᡥ	82% Z	28 IEWS		
10 xerox Xerox Doc	uShare		<mark>ਜ</mark> ਾ ਜਾ ਜਾ ਜਾ	ᡥ ᡥ ᡥ ᡥ	82% 3	IEWS		
11 🚯 Microsoft	Sharepoint		<mark>ᡥ ᡥ</mark> ᢜ ᢜ	ᡥ 	82% 17	70 IEWS		
12 Oracle Cor	ntent Management		<mark>ᡥ</mark> ᡥ ᡥ ᡥ	ᡥ 	81% E	14 IEWS		
13 M M-Files EC	СМ		<mark>ਜ</mark> ਾ ਜਾਂ ਜਾਂ ਜਾਂ ਜਾਂ	ᡥ ᡥ ᡥ ᡥ	81% REV	25 IEWS		
14 ot OpenText	Extended ECM		<mark>ᡥ ᡥ</mark> ᡥ ᢜ	ᡥ ᡥ ᡥ ᡥ	77% Z	19 IEWS		
			CAT	EGORY AVERAGE	84%			

section to see which vendors will cause headaches and which will make data integration easy.

CATEGORY REPORT

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Data Quadrant

Category Overview

Vendor Capability Summary





The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this

IN PERIOD TO BE ELIGIBLE FOR AWARDS

<mark>ሱ 🕆 🕆 🕆 🕆 🕆 🕆 🛉 🛉</mark>	78%	16 REVIEWS
<mark>ሶ</mark>	92%	11 REVIEWS
ñ	85%	5 REVIEWS



Ease of Administration

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

*** * * * * 79**% Delights PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE ELIGIBLE FOR AWARDS JOKMEE 95% Alfresco Digital Business Platform Highly 21% **TT DOKMEE ECM** Satisfies **box Box ECM TOP PRODUCT** Veeva Vault Almost ---Satisfies ---Disappoints 68 2 Epicor ECM (DocStar) 👘 👘 👘 👘 👘 **89%** REVIEW 76 87% **3 U** FileBound REVIEW 43 4 🕑 DocuWare 86% REVIEWS 50 **O** Canon Therefore 85% 5 REVIEWS 30 **Xerox DocuShare** 84% 6 REVIEWS 36 H Nuxeo ECM 83% 7 REVIEWS 36 8 H OnBase nă nă nă nă l 83% REVIEWS 170 **9 I** Microsoft Sharepoint **81%** REVIEW 28 10 Laserfiche ECM 80% REVIEWS 54 80% **11 O** Oracle Content Management REVIEWS 27 REVIEWS **12** Adobe Experience Manager **79%** 25 13 **M** M-Files ECM **79%** REVIEW 29 REVIEWS 14 of OpenText Extended ECM **79%** CATEGORY AVERAGE 84%

vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively.

CATEGORY REPORT

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Category Overview





Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which

n n n n n n n n n n n	68%	16 REVIEWS
n n n n n n n n n n n	85%	11 REVIEWS
ŵ ŵ ŵ ŵ ŵ ŵ ŵ ŵ ŵ	86%	5 REVIEWS



This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Ease of Customization

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this section to make sure you can easily achieve the functionality you need for your particular situation.

DOKMEE ECM TOP PRODUCT	Delights Highly Satisfies Almost Satisfies Disappoints	 	2170	B% Ease of stomization	PRC 	DUCTS WITHOUT ENOUGH REVIEWS IN PERIOD Alfresco Digital Business Platform Box ECM Veeva Vault
2 xerox Xerox DocuShare		<mark>ᡥ</mark> ᡥ ᡥ ᡥ ᡥ	ݰ ݰ ݰ 88	B% 30 REVIEWS		
З 😑 Ерісог ЕСМ (DocStar)		<mark>n</mark> n n n n n	ݰ ݰ ݰ	5% 68 REVIEWS		
4 📀 DocuWare		<mark>ᡥ</mark> ᡥ ᡥ ᡥ ᡥ	ݰ ݰ ݰ ݨ	5% 43 REVIEWS		
5 H OnBase		<mark>ᡥ</mark> ᡥ ᡥ ᡥ ᡥ	ݰ ݰ ݰ ݰ 83	3% 36 REVIEWS		
6 O Canon Therefore		<mark>ᡥ</mark> ᡥ ᡥ ᡥ ᡥ	ݰݰݰݰ	2% 50 REVIEWS		
7 H Nuxeo ECM		n n n n n n	ݰ ݰ ݰ ݰ 82	2% 36 REVIEWS		
8 Laserfiche ECM		<mark>ᡥ </mark>	ݰ ݰ ݰ ݰ 8	28 REVIEWS		
9 U FileBound		ᡥ ᡥ ᡥ 	ݰ ݰ ݰ 	1% 76 REVIEWS		
10 Oracle Content Management		<mark>ᡥ ᡥ</mark> ᡥ ᡥ ᡥ	ݰ ݰ ݰ ݰ 80	D% 54 REVIEWS		
11 M M-Files ECM		ᡥ ᡥ ᢜ ᢜ ᢜ	* * * * 79	9% 25 REVIEWS		
12 🔹 Microsoft Sharepoint		<mark>ᡥ ᡥ</mark> ᡥ ᡥ ᡥ	ݰ ݰ ݰ 7 8	B% 170 REVIEWS		
13 ot OpenText Extended ECM		<mark>ተ</mark>	ݰ ݰ ݰ ඁ 7 5	5% 29 REVIEWS		
14 Adobe Experience Manager		ᡥ ᡥ ᡥ 	ݰ ݰ ݰ ݰ 7 4	4% 27 REVIEWS		
		CATEGO	DRY AVERAGE 8	2%		

CATEGORY REPORT

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OD TO BE ELIGIBLE FOR AWARDS

<mark>ᡥ ᢜ ᢜ</mark> ᢜ ᢜ ᢜ ᢜ ᢜ ᢜ	74%	16 REVIEWS
<mark>🛉 🛉 🛉 🍿 👘 👘 👘 👘 👘 🧌</mark>	83%	11 REVIEWS
<mark>ᡥ</mark> ᢜ ᢜ ᢜ ᢜ ᢜ ᢜ ᢜ ᢜ	72%	5 REVIEWS



Vendor Capabilities

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Availability and Quality of Training

Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.

	DOKMEE ECM DOF PRODUCT	Delights Highly Satisfies Almost Satisfies Disappoints	ᡥ ᡥ ᡥ ᡥ ň ň ň ň	82% 18% 	95 Availability an Quality of Traini	t	PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIO
2	Epicor ECM (DocStar)		<mark>n</mark> n n n n	• ݰ ݰ ݰ ݰ	88%	68 REVIEWS	
З	Adobe Experience Manager		<mark>n</mark> n n n n	.	84%	27 REVIEWS	
4	U FileBound		<mark>ᡥ</mark> ᡥ ᡥ ᡥ	• ݰ ݰ ݰ ݰ	83%	76 REVIEWS	
5	xerox Xerox DocuShare		ᡥ ᡥ ᡥ ᡥ 	• † † †	82 %	30 REVIEWS	
6	H OnBase		<mark>ᡥ</mark> ᡥ ᡥ ᡥ 해	.	81%	36 REVIEWS	
7	OcuWare		<mark>ᡥ ᡥ</mark> ᡥ ᡥ 1	.	81%	43 REVIEWS	
8	Microsoft Sharepoint		<mark>ᡥ ᡥ </mark>	.	80%	170 REVIEWS	
9	Oracle Content Management		<mark>ᡥ ᡥ</mark> ᡥ ᡥ 1	.	80%	54 REVIEWS	
10	H Nuxeo ECM		<mark>ᡥ</mark> ᡥ ᡥ ᡥ 해	.	80%	36 REVIEWS	
11	O Canon Therefore		<mark>ể ở</mark> ở ở ở	.	79%	50 REVIEWS	
12	Laserfiche ECM		<mark>ᡥ</mark> ᡥ ᡥ ᡥ 해	• ᡥ ᡥ ᡥ	78 %	28 REVIEWS	
13	ot OpenText Extended ECM		<mark>ᡥ ᡥ</mark> ᡥ ᡥ 1	• 🛉 🛉 🛉 👘	76 %	29 REVIEWS	
14	M M-Files ECM		n n n n n	 	74 %	25 REVIEWS	
			CATEG	ORY AVERAGE	E 81%		

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OD TO BE ELIGIBLE FOR AWARDS

ᡥ ᡥ * * * * * * * * *	59%	16 REVIEWS
n n n n n n n n n n n	84%	11 REVIEWS
ŵ ŵ ŵ ŵ ŵ ŵ ŵ ŵ 	82%	5 REVIEWS



Vendor Capabilities

Ease of Implementation

Vendor Capability Satisfaction

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

JOKMEE	Delights	፹ ፹ ፹ ፹ ፹ ፹ ፹ ፹ ፹	85%		Ρ		UCTS WITHOUT ENOUGH REVIEWS IN F	
	Highly	n	1370	6 %		- 2	Alfresco Digital Business Platfo	rm
DOKMEE ECM	Satisfies	•		Ease of ementation		0	Box ECM	
	Almost Satisfies		-			\	🗸 Veeva Vault	
	Disappoints							
2 Epicor ECM (DocStar)		<mark>י</mark> ר אי	[.])% 68				
3 O Canon Therefore				5% S(
4 O DocuWare				5% REVIE				
5 U FileBound				5% 76 REVIE				
6 1 Adobe Experience Manager				2% REVIE				
7 S Microsoft Sharepoint				2% 17 (REVIE				
8 M M-Files ECM								
9 xerox Xerox DocuShare		* *****		1% REVIE				
10 H OnBase		 		70 REVIE 70 REVIE 70 30 REVIE				
		ייי ייי ייי יייי יייי יייי יייי ייי ייי ייי ייי ייי ייי ייי ייי ייי						
11 Laserfiche ECM				J /O REVIE	VS			
12 H Nuxeo ECM		ײ װ װ װ װ װ װ װ װ װ װ װ װ װ װ װ װ װ װ װ		36 REVIE				
13 ot OpenText Extended ECM		m m m m m m m						
14 Oracle Content Management		<mark>ᡥ ᡥ </mark> ᢜ ᢜ ᢜ 1	ריות איז איז דער איז דעראיז דער איז דעראיז דעראיזיז דעראיז דעראיזיז דעראיז דעראיזיז דעראיזיז דעראיז דעראיזיז דעראיזיז דעראיזיז דעראיז דעראיז דעראיז דעראיזיז דעראיזיז דעראיזיז דעראיזיז דעראיז דעראיזיזיז דעראיזיזיזיזיזיזיזיזיזיזיזיזיזיזיזיזיזיזיז	3% 54 REVIE	VS			
		CATEGO	RY AVERAGE 8	3%				

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Vendor Capability Summary

Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.





Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption.

RIOD TO BE ELIGIBLE FOR AWARDS

n n n n n n n n n n n n n	77%	16 REVIEWS
<mark>🛉</mark> 🛉 🛉 🛉 🛉 👘 👘 👘 👘	90%	11 REVIEWS
ŵ ŵ ŵ ŵ ŵ ŵ ŵ ŵ	85%	5 REVIEWS



MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ACCESS PERMISSIONS MANAGEMENT	CAPTURE CHANNELS	ECM DOCUMENT MANAGEMENT	FILE CONVERSION	METADATA MANAGEMENT	MOBILE	SEARCH	
Dokmee ECM	94%	95%	95%	95%	94%	91%	94%	94%	
Epicor ECM (DocStar)	91%	92%	91%	92%	90%	92%	92%	91%	
Nuxeo ECM	85%	87 %	86%	88%	80%	86%	80%	85%	
FileBound	85%	88%	86%	89%	86%	83%	71%	90%	
Canon Therefore	84%	83%	83%	84%	85%	84%	79%	87 %	
OnBase	83%	84%	85%	88%	78%	86%	77%	82 %	
Xerox DocuShare	82%	86%	83%	86%	83%	83%	70%	83%	
Laserfiche ECM	82%	75%	83%	87 %	78%	83%	82%	85%	
DocuWare	82%	86%	80%	84%	84%	83%	79 %	78 %	
OpenText Extended ECM	82%	86%	79 %	84%	79 %	77%	81 %	86%	
CATEGORY AVERAGE	84%	85%	83%	86%	83%	84%	80%	85%	

CATEGORY REPORT







MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	ACCESS PERMISSIONS MANAGEMENT	CAPTURE CHANNELS	ECM DOCUMENT MANAGEMENT	FILE CONVERSION	METADATA MANAGEMENT	MOBILE	SEARCH	
M-Files ECM	81%	83%	75%	85%	82 %	78%	84%	81 %	
Microsoft Sharepoint	81%	83%	79%	83%	80%	83%	77%	81 %	
Adobe Experience Manager	80%	76%	75%	82%	79 %	84%	79%	84%	
Oracle Content Management	79 %	83%	79 %	80%	80%	77 %	72 %	82%	
CATEGORY AVERAGE	84%	85%	83%	86%	83%	84%	80%	85%	
PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE ELIGIBLE FOR AWARDS									
Alfresco Digital Business Platform	82%	79 %	82 %	88%	72%	88%	86%	81%	
Box ECM	85%	83%	91%	89%	91%	81%	79%	83%	
Veeva Vault	83%	80%	80%	82 %	80%	82 %	90%	86%	

Data Quadrant







STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	COLLABORATION	EDISCOVERY AUDIT TRAIL	FILE APPROVALS ESIGNATURES	WORKFLOW PROCESS AUTOMATION		
Dokmee ECM	94%	96%	93%	95%	96%		
Epicor ECM (DocStar)	91%	93%	89%	90%	91%		
Nuxeo ECM	85%	80%	80%	81 %	85%		
FileBound	85%	83%	85%	82 %	91 %		
Canon Therefore	84%	82 %	81%	83%	91%		
OnBase	83%	85%	87 %	76 %	86%	_	
Xerox DocuShare	82%	83%	86%	81%	83%		
Laserfiche ECM	82%	81%	78 %	81 %	84%		
DocuWare	82%	85%	84%	79 %	84%		
OpenText Extended ECM	82%	81%	77 %	82 %	82 %		
CATEGORY AVERAGE	84%	84%	83%	82%	85%		

CATEGORY REPORT

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Vendor Capabilities



STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

PRODUCT	OVERALL FEATURE SATISFACTION	COLLABORATION	EDISCOVERY AUDIT TRAIL	FILE APPROVALS ESIGNATURES	WORKFLOW PROCESS AUTOMATION	
M-Files ECM	81%	84%	81%	83%	78 %	
Microsoft Sharepoint	81%	87 %	81 %	79 %	82 %	
Adobe Experience Manager	80%	79 %	81%	82 %	75 %	
Oracle Content Management	79 %	79 %	81 %	77 %	78 %	
CATEGORY AVERAGE	84%	84%	83%	82%	85%	
PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE ELIGIBLE FOR AWARDS						
Alfresco Digital Business Platform	82%	80%	76 %	89 %	85%	
Box ECM	85%	92%	91%	92%	98%	
Veeva Vault	83%	95%	88%	79 %	87 %	

Data Quadrant









This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Features

This table lists and describes all the features that are evaluated in the Enterprise Content Management - Enterprise software category. For your convenience, these descriptions are repeated under the feature subheadings in the subsequent pages.

Mandatory Features		File Conversion	You can from Wo
Access Permissions Management	The granularity of user-access controls that can be configured in the ECM system	Metadata Management	A metad
Capture Channels	Variety of ways a file can be ingested into the ECM system		allowing Ability to
ECM Document Management	Includes lifecycle management, access and permissions, and ability to administer, view, create, edit, and delete content assets.	Mobile	HTMĹ-ba
		Search	THE SYST
Standard Features		File Approvals Esignatures	Ability to
Collaboration	Includes ability to view, share and direct work between co-workers in real or near real- time.	Workflow Process Automation	The exte
Ediscovery Audit Trail	The extent to which files and file histories are tracked & ability to manage files en masse for the purposes of legal proceedings		perform

Data Quadrant

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an convert files from given types to other formats within the ECM system (e.g. Word to PDF).

adata layer makes reporting easy and eliminates the need for coding and SQL, ing users to see and access information in simple business language.

to support multiple devices, OSes and platforms using mobile optimized, -based web access and/or native applications.

ystem can search an entire body of a document for a keyword or phrase.

to capture approvals by the ECM system as part of a workflow

xtent to and ease of which actions within the system can be configured to be rmed automatically



Access Permissions Management



Product Feature Satisfaction

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

The granularity of user-access controls that can be configured in the ECM system

DOVMEE	Delights	ᡥ ᡥ ᡥ ᡥ ᡥ	r m m	80%		
JOKMEE	Highly Satisfies	ᡥ ᡥ		20%	95	%
DOKMEE ECM	Almost Satisfies			-	Access Permission Managemei	
	Disappoints					
2 🖻 Epicor ECM (DocStar)		ŕ	. • • • • • • • • •	ᡥ ᡥ ᡥ 	92 %	68 REVIEWS
3 U FileBound		Ţ.	• • • • • • • •	ᡥ ᡥ ᡥ 	88%	76 REVIEWS
4 H Nuxeo ECM		Í	* * * * * *	ݰ ݰ ݰ ݰ	87 %	36 REVIEWS
5 🔤 Xerox DocuShare		1	* * * * *	ݰ ݰ ݰ ݰ	86%	30 REVIEWS
6 📀 DocuWare		ŕ	• • • • • • •	ᡥ ᡥ ᡥ 	86%	43 REVIEWS
7 ot OpenText Extended ECM		ſ	• • • • • • •	ݰ ݰ ݰ	86%	29 REVIEWS
8 H OnBase		1	• • • • • • •	ᡥ ᡥ ᡥ 	84%	36 REVIEWS
9 M M-Files ECM		1	• • • • • • •	ᡥ ᡥ ᡥ 	83%	25 REVIEWS
IO 🔘 Canon Therefore		1	• • • • • • • •	ᡥ ᡥ ᡥ 	83%	50 REVIEWS
11 🤹 Microsoft Sharepoint		1	.	ᡥ ᡥ ᡥ 	83%	170 REVIEWS
I2 🔿 Oracle Content Management		1	• * * * * *	ᡥ ᡥ ᡥ ᡥ	83%	54 REVIEWS
I3 🚺 Adobe Experience Manager		Í	• • • • • • •	ᡥ ᡥ ᡥ 	76%	27 REVIEWS
4 Laserfiche ECM		1	•	ᡥ ᡥ ᡥ 	75 %	28 REVIEWS
			CATEG	ORY AVERAGE	85%	

DUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE ELIGIBLE FOR AWARDS

- Alfresco Digital Business Platform
- **box Box ECM**
- Veeva Vault

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Mandatory Feature



n i n in	79%	16 REVIEWS
ŵ ŵ ŵ ŵ ŵ ŵ ŵ ŵ 	83%	11 REVIEWS
<u> </u>	80%	5 REVIEWS



This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.



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<mark>ᡥ</mark> ᡥ ᡥ ᡥ 	82 %	16 REVIEWS
<mark>ሱ</mark> ử ử ở ở ở ở ở	91%	11 REVIEWS
ŵ ŵ ŵ ŵ ŵ ŵ ŵ 	80%	5 REVIEWS





ECM Document Management

Mandatory Feature

Includes lifecycle management, access and permissions, and ability to administer, view, create, edit, and delete content assets.

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into

areas of particular interest or concern.

	DOVMEE	Delights	ᡥ ᡎ ᡎ ᡎ ᡎ ᡎ ᡎ	82 %	
	JOKMEE	Highly Satisfies	أ أ	18%	95%
	DOKMEE ECM	Almost			ECM Document Management
	TOP PRODUCT	Satisfies			
		Disappoints			
2	Epicor ECM (DocStar)		ᡥ ᡥ ᡥ ᡥ	• ݰ ݰ ݰ ݰ	92% 68 REVIEWS
3	U FileBound		ᡥ ᡥ 	• ݰ ݰ ݰ ݰ	89% 76 REVIEWS
4	H Nuxeo ECM		ᡥ ᡥ ᡥ ᡥ	י ײָ ײִ ײִ ײ ָ י ײ	88% 36 REVIEWS
5	H OnBase		ᡥ ᡥ 	.	88% 36 REVIEWS
6	L Laserfiche ECM		<mark>ᡥ</mark> ᡥ ᡥ ᡥ	י ײָ ײַ ײַ ײַ ײַ יַ יַ יַ י	87% 28 REVIEWS
7	Xerox DocuShare		ᡥ ᡥ ᡥ 	• * * * * *	86% 30 REVIEWS
8	M M-Files ECM		ᡥ ᡥ 	י הְ הְ הְ הְ	85% 25 REVIEWS
9	ot OpenText Extended ECM		<mark>ተ</mark>	<u>ה ה ה ה ה ה</u>	84% 29 REVIEWS
10	O Canon Therefore		<mark>ᡥ</mark> ᡥ ᡥ ᡥ	• * * * * *	84% 50 REVIEWS
11	📀 DocuWare		<mark>ተ</mark>	י הְ הֵ הֵ הְ הֵ	84% 43 REVIEWS
12	Microsoft Sharepoint		<mark>ਜ</mark> ੈ ਜੈ ਜੈ ਜੈ	י הְ הֵ הֵ הְ הֵ	83% 170 REVIEWS
13	Adobe Experience Manager		n n n n n	<u>ה ה ה ה ה ה</u>	82% 27 REVIEWS
14	Oracle Content Management		<mark>ᡥ</mark> ᡥ ᡥ ᡥ	ה ה ה ה ה	80% 54 REVIEWS
			CAT	EGORY AVERAG	iE 86%

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E Vendor Capability Summary



VIEWS IN PERIOD TO BE ELIGIBLE FOR AWARDS

<mark>ሱ</mark> ử ử ở ở ở ở ở ở	88%	16 REVIEWS
ŵ ŵ ŵ ŵ ŵ ŵ ŵ 	89%	11 REVIEWS
ŵ ŵ ŵ ŵ ŵ ŵ ŵ ŵ 	82%	5 REVIEWS



This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

File Conversion		Mandatory F	Feature	You can co	onvert files from given types to other formats within the ECM system (e.g. fi	rom Word to PDF).	
JOKMEE	Delights	ݰ ݰ ݰ ݰ ݰ ݰ ݰ ݰ	%				
	Highly Satisfies	ทุ๊ท ทุ๊ 159			PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE ELI		16
DOKMEE ECM	Almost Satisfies	4%	File Convers	ion	🏶 Alfresco Digital Business Platform	mໍ nໍ nໍ nໍ nໍ nໍ nໍ nໍ nໍ	72% 16 REVIEWS
					box ECM	† * * * * * * * * *	91% 11 REVIEWS
	Disappoints				Veeva Vault	n n n n n n n n n n	80% 5 REVIEWS
2 Epicor ECM (DocStar)		ᡥ ᡥ ᡥ ᡥ ᡥ ᡥ	أ أ أ	68 REVIEWS			
3 U FileBound		n n n n n n n n n	* * 86%	76 REVIEWS			
4 O Canon Therefore		<mark>n</mark> m m m m m m m	n n 85%	50 REVIEWS			
5 🧿 DocuWare		<mark>n</mark> m m m m m m m	n n 84%	43 REVIEWS			
6 xerox Xerox DocuShare		<mark>n</mark> n n n n n n n	n n 83%	30 REVIEWS			
7 M M-Files ECM		<mark>n</mark> m m m m m m m	n n 82%	25 REVIEWS			
8 H Nuxeo ECM		<mark>ᡥ ᡥ</mark> ᡥ ᡥ 	n n 80%	36 REVIEWS			
9 🚯 Microsoft Sharepoint		<mark>n</mark> n n n n n n n	n n 80%	170 REVIEWS			
10 Oracle Content Management		<mark>n</mark> m m m m m m m	n n 80%	54 REVIEWS			
11 Adobe Experience Manager		<mark>ᡥ ᡥ</mark> ᡥ ᡥ 	† † 79%	27 REVIEWS			
12 ot OpenText Extended ECM		<mark>ᡥ ᡥ</mark> ᡥ ᡥ ᡥ 		29 REVIEWS			
13 H OnBase		n n n n n n n n n	* * 78%	36 REVIEWS			
14 Laserfiche ECM		<mark>ᡥ ᡥ</mark> ᡥ ᡥ 	† † 78%	28 REVIEWS			
		CATEGORY A	AVERAGE 83%				

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Category Overview







This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Metadata Manage	ment	M	andatory Feature	A meta	data layer makes reporting easy and eliminates the need for coding and SQL	., allowing users to see and access information in simple b	ousiness language.
epicor	Delights	ᡥ ᡥ ᢜ ᢜ ᢜ Ť	75%				
EPICOR ECM	Highly Satisfies	ᡥ ᡥ	20%	92% Metadata	PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE E	LIGIBLE FOR AWARDS	00 0/ 16
(DOCSTAR)	Almost Satisfies	ŵ	5%	Metadata Management	 Alfresco Digital Business Platform Box ECM 	יי יוי יוי יוי יוי יוי יוי יוי יוי יוי	88% 16 Reviews 81% 11 Reviews
	Disappoints				Veeva Vault	* * * * * * * * * * *	82% 5 REVIEWS
2 🕤 Dokmee ECM		ᡥ ᡥ ᡥ ᡥ	n	91% 27 REVIEW	rs		
3 H Nuxeo ECM		ᡥ ᡥ ᡥ 	* * * * *	86% 36 REVIEW	rs		
4 H OnBase		ᡥ ᡥ ᡥ 	.	86% 36	15		
5 🖪 Adobe Experience Manager		<mark>ể ở ở ở</mark>	n	84% 27	15		
6 O Canon Therefore		<mark>ể</mark> 👖 👘 👘 🛉	.	84% 50	5		
7 U FileBound		<mark>ể</mark> 👖 👘 👘 🛉	n m m m m m	83% 76	15		
8 🚯 Microsoft Sharepoint		<mark>ể</mark> 👖 👘 👘 🕯	.	83% 170	15		
9 📀 DocuWare		<mark>ể ở ở ở</mark>	ñ ñ ñ ñ i	83% 43 REVIEW	rs		
10 Laserfiche ECM		<mark>n</mark> n n n	.	83% 28 REVIEW	rs		
11 xerox Xerox DocuShare		<mark>ể</mark> 👘 👘 👘	ñ ń ń ń ń	83% 30			
12 M M-Files ECM			n	78% 25 REVIEW			
13 Oracle Content Management		m m m m i	ñ	77% 54			
14 Ot OpenText Extended ECM			* * * * * *	77% 29			
		CA 1	FEGORY AVERAG	E 84%			

CATEGORY AVERAGE 84%

CATEGORY REPORT

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This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Mobile		Ма	ndatory Feature	Abili	to support multiple devices, OSes and platforms using mobile optimized, HT	ML-based web access and/or native applications.	
DOVMEE	Delights	ᡥ ᡥ ᡥ 	78 %				
JOKMEE	Highly Satisfies	ท ี่ ที่	18%	94%	PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE E		
DOKMEE ECM	Almost		4%	Mobile	🏶 Alfresco Digital Business Platform	<mark>ෆ</mark> ੈ ਜੈ ਜੈ ਜੈ ਜੈ ਜੈ ਜੈ ਜੈ ਜੈ	86%
TOP PRODUCT	Satisfies				box ECM	<mark>n</mark> n n n n n n n n n n n	79% RE
	Disappoints				Veeva Vault	<mark>n</mark> n n n n n n n n n n n n	90% RE
2 Epicor ECM (DocStar)		ᡥ ᡥ ᡥ ᡥ	• ᡥ ᡥ ᡥ ᡥ 	92% 6	NS		
3 M M-Files ECM		<mark>ᡥ</mark> ᡥ ᢜ ᢜ		84% 2 REV	NS		
4 Laserfiche ECM		<mark>ᡥ ᡥ</mark> ᢜ ᢜ	• * * * * *	82% 2	NS		
5 ot OpenText Extended ECM		<mark>ײ</mark> װ װ װ װ װ	ݰݰݰ	81%	NS		
6 H Nuxeo ECM		<mark>ᡥ</mark> ᡥ ᡥ *	• * * * * *	80% 3	NS		
7 📀 DocuWare		<mark>ײ</mark> װ װ װ װ װ		79%	NS		
8 O Canon Therefore		n n n n	• * * * * *	79% 5	NS		
9 Adobe Experience Manager		n n n n n		79% 2	NS		
10 H OnBase		<mark>ᡥ ᡥ</mark> ᢜ ᢜ	• * * * * *	77% 3	VS		
11 🚯 Microsoft Sharepoint		<mark>ᡥ ᡥ</mark> ᢜ ᢜ	r m m m m m	77% 17 REV	NS STATES S		
12 Oracle Content Management		n n n n	r n n n n n	72% 5 Rev	NS		
13 U FileBound		n n n n	r m m m m m	71%	NS		
14 Xerox DocuShare		n n n n	• * * * * *	70% 3	NS		
		CAT	EGORY AVERA	GE 80%			

Data Quadrant







This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Search		Mar	ndatory Feature	The sys	tem can search an entire body of a document for a keyword or phrase.		
DOVMEE	Delights	ᡥ 	81%				
JOKMEE	Highly Satisfies	ท ท 	16%	94%	PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE EL		
DOKMEE ECM	Almost		4%	Search	🏶 Alfresco Digital Business Platform	<mark>ᡥ </mark> * * * * * * * * *	81% 1 REV
	Satisfies				box ECM	<mark>ᡥ </mark> * * * * * * * *	83% 1 REV
	Disappoints				💙 Veeva Vault	ᡥ ᡥ ᢜ ᢜ ᢜ ᢜ ᢜ	86% REV
2 🖻 Epicor ECM (DocStar)		ᡥ ᡥ ᡥ	ᡥ ᡥ ᡥ 	91% 68 REVIEW			
3 U FileBound		ᡥ ᡥ ᡥ	ᡥ ᡥ ᡥ ᡥ	90% 76			
4 O Canon Therefore		<mark>n</mark> n n n n	ᡥ 	87% 50 REVIEW			
5 ot OpenText Extended ECM		<mark>ਜੈ</mark> ਜੈ ਜੈ ਜੈ	ᡥ ᡥ ᡥ ᡥ	86% 29 REVIEW			
6 L Laserfiche ECM		ᡥ ᡥ ᡥ ᡥ	ᡥ 	85% 28 REVIEW			
7 H Nuxeo ECM		<mark>ਜ</mark> ੈ ਜੈ ਜੈ ਜੈ	* * * *	85% 36 REVIEW			
8 Adobe Experience Manager		ᡥ ᡥ 	ᡥ ᡥ ᡥ ᡥ	84% 27 REVIEW			
9 xerox Xerox DocuShare		<mark>n</mark> n n n n	ᡥ ᡥ ᡥ ᡥ	83% 30 REVIEW			
10 H OnBase		<mark>n</mark> n n n n	ᡥ ᡥ ᡥ ᡥ	82% 36 REVIEW			
11 Oracle Content Management		<mark>n</mark> m m m	ᡥ ᡥ ᡥ ᡥ	82% 54 REVIEW			
12 M M-Files ECM		<mark>n</mark> n n n n	ᡥ ᡥ ᡥ ᡥ	81% 25 REVIEW			
13 🤹 Microsoft Sharepoint		<mark>n</mark> m m m m	ᡥ ᡥ ᡥ ᡥ	81% 170 REVIEW			
14 🧿 DocuWare		<mark>ᡥ</mark>	ᡥ ᡥ ᡥ ᡥ	78% 43 REVIEW			
		CATE	GORY AVERAG	iE 85%			

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Category Overview







This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Collaboration		Sta	andard Feature	Includes a	bility to view, share and direct work between co-workers in real or near re	eal-time.	
JOKMEE	Delights	<u> </u>	84% 16%	DC	PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE	FLIGIBLE FOR AWARDS	
DOKMEE ECM	Highly Satisfies	m̂ m̂	10 /0	96% Collaboration	* Alfresco Digital Business Platform	[†] [†] [†] [†] [†] [†] [†] [†] [†] [†] 	80% 16 REVIEWS
TOP PRODUCT	Almost Satisfies		-		box Box ECM	 	92% 11 REVIEWS
	Disappoints				Veeva Vault	n n n n n n n n n n n n	95% 5 REVIEWS
2 😐 Epicor ECM (DocStar)		<mark>י</mark> ת אי	r ṁ ṁ ṁ ṁ ṁ	93% 68			
3 🤹 Microsoft Sharepoint		n n n n 1	r * * * * *	87% 170 REVIEWS			
4 📀 DocuWare		י װ װ װ װ װ װ	r 🛉 🛉 🛉 🛉	85% 43 REVIEWS			
5 H OnBase		n n n n n	r * * * * *	85% 36 REVIEWS			
6 M M-Files ECM		<mark>י אי אי</mark>	r 🛉 🛉 🛉 🛉	84% 25 REVIEWS			
7 U FileBound		יתי יתי יתי יתי יו	r 🛉 🛉 🛉 🛉	83% 76 REVIEWS			
8 Xerox DocuShare		<mark>י</mark> ת אי	r 🛉 🛉 🛉 🛉	83% 30 REVIEWS			
9 O Canon Therefore		<mark>ể</mark> đị độ	r * * * * *	82% 50 REVIEWS			
10 Laserfiche ECM		<mark>ể</mark> nằ nằ nằ nằ	r 🛉 🛉 🛉 🛉	81% 28 REVIEWS			
11 ot OpenText Extended ECM		<mark>ể</mark> đị đị độ	r 🛉 🛉 🛉 👘	81% 29 REVIEWS			
12 H Nuxeo ECM		n n n n 1	r 🛉 🛉 🛉 🛉	80% 36 REVIEWS			
13 Adobe Experience Manager		n n n n 1	r ṁ ṁ ṁ ṁ ṁ	79% 27 REVIEWS			
14 Oracle Content Management	:	n n n n i	r m m m m m	79% 54 REVIEWS			
		CAT					

CATEGORY AVERAGE 84%

CATEGORY REPORT

Data Quadrant







This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Ediscovery Audit	Frail	Sta	ndard Feature	The ex	ent to which files and file histories are tracked & ability to manage files en mas	se for the purposes of legal proceedings	
JOKMEE	Delights	ݰ ݰ ݰ ݰ ݰ ݰ 	77%				
	Highly Satisfies	m m	19%	93% Ediscovery Audit	PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE ELI	GIBLE FOR AWARDS	760/ 16
DOKMEE ECM	Almost Satisfies		4%	Ediscovery Audit Trail	🍪 Alfresco Digital Business Platform 🔤 Box ECM	יווי אי	76% 16 REVIEWS 91% 11 REVIEWS
	Disappoints				Veeva Vault	ݰݰݰݰݰݰ	88% S Reviews
2 Epicor ECM (DocStar)		<mark></mark>	ݰ ݰ ݰ ݰ	89% 68	5		
3 H OnBase		<mark>ਜ</mark> ਾ ਜਾ ਜਾ ਜਾ ਜਾ	ݰ ݰ ݰ ݰ	87% 36	S		
4 Xerox DocuShare		ᡥ ᡥ 	ᡥ ᡥ ᡥ ᡥ	86% 30	S		
5 U FileBound		<mark>ᡥ</mark> ᡥ ᡥ ᡥ	ݰ ݰ ݰ ݰ	85% 76	S		
6 📀 DocuWare		n n n n n	ᡥ ᡥ ᡥ ᡥ	84% 43 REVIEW	S		
7 Oracle Content Management		n n n n	ᡥ ᡥ ᡥ ᢜ	81% 54 REVIEW	S		
8 🖪 Adobe Experience Manager		<mark></mark>	* * * * *	81% 27 REVIEW	5		
9 🚯 Microsoft Sharepoint		<mark>ể</mark> 👘 👘 👘	ᡥ ᡥ ᡥ ᡥ	81% 170 REVIEW	S		
10 M M-Files ECM		n n n n n	* * * * *	81% 25 REVIEW	5		
11 O Canon Therefore		m m m m m	* * *	81% 50 REVIEW	S		
12 H Nuxeo ECM			* * * *	80% 36 REVIEW			
13 Laserfiche ECM		m m m m m	* * *	78% 28			
14 ot OpenText Extended ECM		* * * * *	* * * * *	77% 29			
		CAT6	EGORY AVERAG	GE 83%			

CATEGORY AVERAGE 83%







This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

File Approvals Esi	gnatur	es Sta	andard Feature	Ability to c	apture approvals by the ECM system as part of a workflow		
DOVMEE	Delights	ݰ ݰ ݰ ݰ ݰ ݰ 	84%				
JOKMEE	Highly Satisfies	m	12 %	95%	PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE EL		
DOKMEE ECM	Almost		4%	File Approvals Esignatures	🏶 Alfresco Digital Business Platform	ᡥ ᡥ ᡥ ᢜ ᢜ ᢜ ᢜ	89
	Satisfies				box Box ECM	n n n n n n n n n n	92
	Disappoints				💛 Veeva Vault	ᡥ ᡥ ᡥ ᢜ ᢜ ᢜ ᢜ	79
2 🖻 Epicor ECM (DocStar)		<mark>ਜ</mark> ੈ ਜੈ ਜੈ ਜੈ	r ṁ ṁ ṁ ṁ ṁ	90% 68 REVIEWS			
3 O Canon Therefore		n n n n	r	83% 50 REVIEWS			
4 M M-Files ECM		ᡥ ᡥ ᡥ 	r ṁ ṁ ṁ ṁ ṁ	83% 25 REVIEWS			
5 Adobe Experience Manager		<mark>r</mark> n n n n	r ṁ ṁ ṁ ṁ ṁ	82% 27 REVIEWS			
6 U FileBound		<mark>r</mark> ñ ń ń i	r ṁ ṁ ṁ ṁ ṁ	82% 76 REVIEWS			
7 ot OpenText Extended ECM		n n n n n	r 🛉 🛉 👘 👘	82% 29 Reviews			
8 Xerox DocuShare		n n n n n	r ṁ ṁ ṁ ṁ ṁ	81% 30 REVIEWS			
9 H Nuxeo ECM		* * * * *	r 🛉 🛉 👘 👘	81% 36 REVIEWS			
10 Laserfiche ECM		<mark>r</mark> ñ ń i	r m m m m m	81% 28 REVIEWS			
11 📀 DocuWare		n n n n	r 🛉 🛉 👘 👘	79% 43 REVIEWS			
12 🔹 Microsoft Sharepoint		<mark>r</mark> ñ ń i	r m m m m m	79% 170 REVIEWS			
13 Oracle Content Management		n n n n	r 🛉 🛉 👘 👘	77% 54 REVIEWS			
14 H OnBase		n n n n	r m m m m m	76% 36 REVIEWS			
		CAT	EGORY AVERA	GE 82%			

CATEGORY REPORT









This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Workflow Process	5 Autom	nation st	andard Feature	The extent	to and ease of which actions within the system can be configured to be pe	erformed automatically	
DOVMEE	Delights	ñ ñ ñ ñ ñ ñ ñ	84%				
JOKMEE	Highly Satisfies	ᡥ ᡥ	16%	96%	PRODUCTS WITHOUT ENOUGH REVIEWS IN PERIOD TO BE EL		
DOKMEE ECM	Almost			Workflow Process Automation	🏶 Alfresco Digital Business Platform	n n n n n n n n n n n n n	85% 1 REV
	Satisfies				box ECM	n m m m m m m m m m m	98% 1
	Disappoints				💛 Veeva Vault	ᡥ ᡥ ᢜ ᢜ ᢜ ᢜ ᢜ	87%
2 Epicor ECM (DocStar)		<mark>ਜ</mark> ਾ ਜਾ ਜਾ ਜਾ ਜ	r	91% 68 REVIEWS			
3 O Canon Therefore		<mark>n</mark> n n n i	r	91% 50 REVIEWS			
4 U FileBound		n n n n	r	91% 76 REVIEWS			
5 H OnBase		n n n i	r	86% 36 REVIEWS			
6 H Nuxeo ECM		n n n n 1	• • • • • • • •	85% 36 REVIEWS			
7 📀 DocuWare		n n n n 1	· 	84% 43			
8 Laserfiche ECM		ᡥ ᡥ ᡥ 1	· • • • • • •	84% 28 REVIEWS			
9 xerox Xerox DocuShare		n n n n 1	'n ṁ ṁ ṁ ṁ	83% 30 REVIEWS			
10 🤹 Microsoft Sharepoint		ᡥ ᡥ ᡥ 1	r	82% 170 REVIEWS			
11 ot OpenText Extended ECM		m m m n 1	r 🛉 🛉 🛉 🛉	82% 29 REVIEWS			
12 M M-Files ECM		ᡥ ᡥ ᡥ 1	· 	78% 25 REVIEWS			
13 Oracle Content Management		* * * * 1	r	78% 54 REVIEWS			
14 Adobe Experience Manager		ᡥ ᡥ ᢜ 1	r	75% 27 REVIEWS			

CATEGORY AVERAGE 85%

CATEGORY REPORT



