



WARRANTY OVERVIEW

For imageFORMULA document scanners
from Canon EMEA

Model	Category	Warranty Conditions	Warranty Period
Canon imageFORMULA P-208 II	Mobile Scanner	Bring-In	3 Year *
Canon imageFORMULA P-215 II	Mobile Scanner	Bring-In	3 Year *
Canon imageFORMULA R10	Mobile Scanner	Bring-In	3 Year *
Canon imageFORMULA R30	Workspace Scanner	Bring-In	3 Year *
Canon imageFORMULA RS40	Workspace Scanner	Bring-In	3 Year *
Canon imageFORMULA DR-C225 II	Workspace Scanner	Bring-In	3 Year
Canon imageFORMULA DR-C230	Workspace Scanner	Bring-In	3 Year
Canon imageFORMULA DR-C240	Workspace Scanner	Bring-In	1 Year
Canon imageFORMULA DR-S250N	Workspace Scanner	Bring-In	1 Year
Canon imageFORMULA DR-S350NW	Workspace Scanner	Bring-In	1 Year
Canon imageFORMULA DR-M140 II	Workspace Scanner	Bring-In	3 Year
Canon imageFORMULA DR-M160 II	Workspace Scanner	Bring-In	3 Year
Canon imageFORMULA DR-M260	Workspace Scanner	Bring-In	3 Year
Canon imageFORMULA ScanFront 400	Network Scanner	Bring-In	1Year
Canon imageFORMULA DR-M1060 II	Department Scanner	Bring-In	1 Year
Canon imageFORMULA DR-G2090	Production Scanner	Bring-In	1 Year
Canon imageFORMULA DR-G2110	Production Scanner	Bring-In	1Year
Canon imageFORMULA DR-G2140	Production Scanner	Bring-In	1Year

if you wish to make use of our warranty service for these products, please refer to our warranty terms and conditions set out below.

Warranty terms and conditions for Bring-In Warranty

Canon guarantees that the product hardware will be free from defects during the warranty period. Should a defect in the product hardware occur during this period, Canon will repair it free of charge. Only defects attributable to material or manufacturing defects, and not to wear and tear, are covered under this warranty.

Warranty repairs will only be carried out upon presentation of the original invoice/receipt. Canon reserves the right to replace the defective product with an equivalent product of the same or comparable quality instead of repairing the defective product. All replaced products and parts become the property of Canon.

Contact Center (Helpdesk): +44 0844 892 0844

Product information: [canon.co.uk/scanners/document-scanners/](https://www.canon.co.uk/scanners/document-scanners/)

* Promotion: The bring-in warranty for these models is extended to 3 years after system registration. [Canon 3-year Warranty Promotion \(sales-promotions.com\)](https://www.canon.co.uk/promotions/sales-promotions.com)



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1. Warranty Period

The warranty period is 1 year, 2 years, or 3 years from the date of purchase, depending on the model. Warranty claims expire 6 months after the buyer becomes aware of the defect.

2. Warranty Claims

Repairs will be carried out by Canon or an authorized partner. The buyer is responsible for all costs incurred for the safe transport of the product to and from the Canon service center. Warranty claims can only be made in the United Kingdom and Ireland.

3. Geographical Scope

The warranty applies only to products purchased in the United Kingdom and Ireland.

4. Warranty Exclusions

Canon's warranty does not cover

- Regular inspection, maintenance, and repair or replacement of parts due to normal wear and tear (e.g., transport rollers)
- Correction of any software errors
- Correction of defects caused by modifications to the product without Canon's authorization.
- Adaption of the product to technical and/or safety standards or norms necessary because the product does not comply with the safety standards or norms in the user's country of use outside of the United Kingdom, or due to changes in these safety standards or norms after purchase
- Compensation for damages caused because the product does not comply with the technical standards and norms applicable in the user's country of use outside of the country of purchase.

Warranty repairs are excluded if damage or defect are caused by:

- Handling or operating the product in a manner inconsistent with the instructions contained in the operating manuals or operator handbooks and/or relevant user documents, including improper storage, drops, or severe shocks
- Corrosion, dirt, water, or sand
- Repairs, modifications, or cleaning not performed by a Canon-authorized service center.
- Connecting the product to equipment not intended for such connection by Canon.
- Inadequate packaging when shipping the product to the authorized service center.
- Accidents, natural disasters, and any other causes beyond Canon's control or foreseeability, including but not limited to lightning, water, fire, riots, and inadequate ventilation and air conditioning conditions.

5. Miscellaneous

The buyer is responsible for backing up all software (such as files and programs) and creating a backup before the repair and reinstalling the software after the repair. It is recommended to remove any removable data storage media or accessories before claiming warranty service to avoid potential damage. Warranty services provided do not extend the warranty period, nor do they initiate a new warranty period. The buyer has no further claims against Canon beyond those stated herein under this warranty.

This warranty does not affect the statutory right of the buyer against the seller in the event of defects in the product if the product was defective at the time of the transfer or risk, nor does it affect the rights of the buyer against the manufacturer under product liability law

And it's that simple:

Canon (UK) Ltd

4 Roundwood
Avenue
Stockley Park
Uxbridge
Middlesex
United Kingdom
UB11 1AF

And you will receive it back repaired free of charge.

Link for online registration:

<https://www.canon.co.uk/support/>

Questions about the repair status

https://www.canon.co.uk/contact_us/



LEARN MORE ABOUT OUR EASY SERVICE PLAN NOW!

By purchasing an optional, paid Easy Service Plan, you secure premium support and protection for your Canon product.

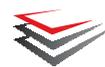
Our pre-configured Easy Service Plan packages offer unique services, from installation to maintenance and repair of your product.

- 3-year replacement service for small scanners
- 3-year on-site service for departmental and production scanners
- Installation Service

For more information, please, visit: www.canon.co.uk/easy-service-plan/

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