



# EASY SERVICE PLAN

**Canon**



**Keeping your scanner in full working order is key to a smooth-running business. With an Easy Service Plan, you can benefit from extra peace of mind.**

Gain peace of mind, safeguard quality and ensure your scanner is in full working order with Canon's Easy Service Plan.

Your business can work more efficiently, backed by a comprehensive product cover through a range of service packs. These include installation and training, as well as fixed contracts for scanner maintenance and repair.

From the comfort of your own office Canon can support you with on-site repair or on-site maintenance of your imageFORMULA scanners.

## **WHY YOU SHOULD CHOOSE AN EASY SERVICE PLAN**

When you buy an Easy Service Plan, you are assured solid support and reliable protection for your Canon scanner. We offer a choice of unrivalled services in a range of preconfigured Easy Service Plan packs, from installation to repair and maintenance of your product.

## **WHAT AN EASY SERVICE PLAN OFFERS**

### **Maintenance and repair pack**

Solve faults over the phone via the Canon Service Desk – if unresolvable, a qualified service engineer will visit onsite by the next business day.\*

### **Return-to-base/exchange pack**

Scanners can be returned and repaired at no additional cost, if the faults cannot be resolved over the phone.\*

### **Training and Installation pack**

Full installation and basic training provided on use of functions and features of your scanner.\*



\*The Easy Service Plan offer and conditions may vary depending on the country.

# ENSURE YOUR BUSINESS RUNS EFFICIENTLY

Security, support and simplicity combined



## EASY SERVICE PLAN BENEFITS



### Value for money

Maximise return on investment thanks to a well maintained and supported device.



### Better budget planning

Plan your budget more effectively with fixed contract periods.



### Help when it's needed

Access tech support, advice and remote problem solving at any time.



### Total peace of mind

You can run your business with full reassurance and minimal disruption.

## HOW TO ACTIVE YOUR EASY SERVICE PLAN

1. Buy your Easy Service Plan (ESP) at the same time as you buy your scanner - or within 90 days of purchase.
2. Once you have bought your ESP, you must activate the package within 90 days (after 90 days it will become invalid).
3. Once your ESP is activated, you'll automatically switch from the standard product warranty (included with purchase) to full Service - unlocking a broader range of benefits designed to offer more convenience, coverage, and peace of mind.



For further information, please visit **[canon.ie/easyserviceplan](https://canon.ie/easyserviceplan)** or contact your IT Advisor or Account Manager.