

# THE SERVICE YOU NEED FOR THE SHOT YOU WANT.



## MAINTENANCE SERVICES

### Pricing Guide

Service	Model	Price
Sensor Clean and Check	All full-frame EOS models	R950
Sensor Clean and Check	All APS-C EOS models	R650

## EOS SERVICES

### Pricing Guide

Model	Sensor Clean and Check	EOS Service - Standard	EOS Service - Premier
EOS ####D, EOS#####D	R650	R800	R1200
EOS ##D, EOS 7D, EOS 7D Mark II	R650	R1500	R1800
EOS #D	R950	R2000	R2500
EOS R (full-frame)	R950	R1500	Not available
EOS R (APS-C), EOS M	R650	Not available	Not available
Clean image sensor	•	•	•
Clean mirror	•	•	•
Clean focus screen	•	•	•
Clean external LCD surfaces	•	•	•
Clean camera body	•	•	•
Check moving parts (buttons, dials and latches)		•	•
Check operation of hot shoe (including internal and external flash)		•	•
Check memory card insertion and removal		•	•
Check lens attachment and removal		•	•
Check camera/lens communication		•	•
Perform image test (check exposure and shutter speed)		•	•
Verify camera shutter count		•	•
Check internal error messages		•	•
Check operation of terminals and sockets		•	•
Check video function		•	•
Tighten external screws		•	•
Verify firmware version and update (if applicable and at customer request)		•	•
Perform pixel mapping for hot or dead pixels			•
AF adjustment to default value (using Canon tool lens)			•



10% off for CPS members

For CPS Terms and Conditions please visit [www.canon.co.za/pro/canon-professional-services](http://www.canon.co.za/pro/canon-professional-services)



## LENS SERVICES

### Pricing Guide

Lens Type	Lens Service - Standard	Lens Service - Premier (EF/EF-S/DO/RF only)
Prime (non-L series) EF, EF-S, RF	R600	R800
Zoom (non-L series) EF, EF-S, RF	R900	R1200
Prime RF/EF (L Series) and DO lenses	R1800	R2200
Zoom RF/EF (L Series) and DO lenses	R1800	R2200
Tilt-Shift (TS-E)	R1800	Not applicable
Clean external lens optics	•	•
Clean external lens body	•	•
Check lens attachment and removal	•	•
Check camera/lens communication	•	•
Check external lens barrel	•	•
Check operation of image stabiliser (if applicable)	•	•
Check operation of focus and zoom rings (if applicable)	•	•
Check operation of tripod collar (if applicable)	•	•
Check aperture function	•	•
Perform image test (Check exposure and resolution)	•	•
Tighten external screws	•	•
Verify firmware version and update (if applicable and at customer request)	•	•
AF adjustment to default value (using Canon tool body) or focus match (using customer body)		•



## IMPORTANT INFORMATION

Pricing shown is from Professional Service Centre - SA only and is subject to change without notice. Further restrictions may apply. Please see [www.canon.co.za/pro/canon-professional-services](http://www.canon.co.za/pro/canon-professional-services) for more details.

**Cinema EOS/Lens Services** – All prices exclude VAT. Pricing excludes spare parts (not explicitly mentioned). **Maintenance Services** – All prices exclude VAT and are added as surcharge to costs incurred for other repairs/services requested.

**Upgrade Services** – All prices exclude VAT and return shipping. Pricing excludes spare parts (not explicitly mentioned) and inbound shipping.