

SUSTAINABILITY FACT SHEET

Sustainability performance targets for Canon in Europe, Middle East and Africa (EMEA)

In order to deliver our EMEA Sustainability vision - to grow the positive power of imaging technology and services - we recognise that clear and concrete performance targets are required. In setting these targets, we have concentrated on those issues identified in our <u>Strategy Pyramid</u> with a deadline of 2020. Meeting these targets will require collaboration with a range of relevant stakeholders and we aim to provide regular updates and insights on progress through our Sustainability website.

Here is a summary of our targets:

- 1) Recognised as the leading provider of creative learning in our sector (by 2025).
- 2) Double the number of remanufactured and refurbished hardware devices sold.
- 3) Zero non-compliance and non-conformities on Sustainability regulation and certification.
- 4) 100% of suppliers surveyed on sustainability performance.
- 5) Achieve a balanced representation of females in roles at each level; youngergenerational thinking incorporated into key decision-making groups.
- 6) Deliver a 15% reduction in carbon emissions by 2020 (vs 2010) against net sales.