

## Canon Central and North Africa 2-year Extended Warranty for Canon G- series Inkjet Printers.

Product	Standard + Extended Warranty
Pixma G-1411/2411/3411/4411	12 + 24 months or 30000 prints*
Pixma GM-2040	12 + 24 months or 30000 prints*
Pixma G-5040	12 + 24 months or 3000 prints*
Pixma G-6040	12 + 24 months or 3000 prints*
Pixma G-1420/2420/3420	12 + 24 months or 3000 prints*
Pixma G-2460/3420/3460	12 + 24 months or 3000 prints*

The total warranty coverage will be for 3 years or 30000 prints for the above-mentioned products. Additional products will be added as an when needed.

### **CCNA Extended Warranty Limitations**

- Periodic check-ups, maintenance.
- Equipment with its serial number removed, defaced or altered.
- Consumables (Inks)
- Printhead (warranty valid for 1 year)
- Any software
- Defects caused by modifications carried out without CCNA's approval;
- Total prints exceeding 30K
- Costs incurred by Canon Service Centers in making any adaptations or modifications of a product necessary for country specific technical or safety

standards or specifications, or any other costs to adjust the product because of any specifications which have changed since the delivery of the product;

- Damage resulting from the fact that a product is not conforming to country specific standards or specifications in another country other than the country of purchase
- Warranty repair service is excluded if damage or defects have been caused by:
  - Using non-genuine ink and ignoring replacing the ink absorber when needed to be replaced
  - Improper use, excessive use, handling or operation of the product as referred to in the users' or operators' manuals and/or relevant user documents, including without limitation, incorrect storage, dropping, excessive shocks, corrosions, dirt, liquid or sand damages.
  - Repairs, modifications or cleaning carried out at a service center not authorized by Canon.
  - Use of spare parts, software, accessories or consumables (such as Ink, Toner, Paper) which are not compatible with the product. Compatibility is ensured if consumables used are recommended by CCNA.
  - Connecting the product to equipment not approved for connection by CCNA.
  - Inadequate packaging of the product when returning it to the authorized Canon Service center.
- Accidents or disasters or any cause beyond the control of CCNA, including but not limited to lightning, water, fire, public disturbances and improper ventilation.



## Canon Central and North Africa 2-year Extended Warranty for Canon Laser Printers.

SL NO		PRINTERS	Standard + Extended Warranty
1	SFP B/W	ISENSYS LBP352x/351x	1 + 2 Years
2		ISENSYS LBP228x	
3		ISENSYS LBP226dw	
4		ISENSYS LBP325x	
5		ISENSYS LBP223dw	
6		ISENSYS LBP112	
7		ISENSYS LBP113w	
8		ISENSYS LBP162dw	
9		ISENSYS LBP 6030b	
10	SFP COLOR	ISENSYS LBP852Cx	
11		ISENSYS LBP712Cx/710x	
12		ISENSYS LBP664Cx	
13		ISENSYS LBP663Cdw	
14		ISENSYS LBP623Cdw/621Cw	
15	MFP BW	ISENSYS MF543x/542x	
16		ISENSYS MF449x/446x	
17		ISENSYS MF445dw/443dw	
18		ISENSYS MF269dw/267dw/264dw	
19		ISENSYS MF237w	
20		ISENSYS MF113w/MF112w	
21		I-SENSYS MF3010	

22		I SENSYS MF746Cx	
23	MFP COLOUR	I SENSYS MF744Cdw/742Cdw	
24		I SENSYS MF645Cx	
25		I SENSYS MF643Cdw	
26		I SENSYS MF641Cw	

CCNA and CCNA regional warranty members do not warrant the following.

- Periodic checkups, maintenance, repair or replacement of regular replaced parts due to wear and tear.
- Equipment's with serial number defaced or altered
- Consumables
- Softwares
- Drum units, ETB's, ITB's, Fixing assembly
- Defects caused by modification without Canon approval
- Costs incurred by Canon Service Centers in making any adaptations or modifications of a product necessary for country specific technical or safety standards or specifications, or any other costs to adjust the product because of any specifications which have changed since the delivery of the product;
- Damage resulting from the fact that a product is not conforming to country specific standards or specifications in another country other than the country of purchase
- Warranty repair service is excluded if damage or defects have been caused by:
  - Using non-genuine consumables and ignoring replacing the consumables when needed to be replaced

- Improper use, excessive use, handling, or operation of the product as referred to in the users' or operators' manuals and/or relevant user documents, including without limitation, incorrect storage, dropping, excessive shocks, corrosions, dirt, liquid or sand damages.
  
- Repairs, modifications or cleaning carried out at a service center not authorized by Canon.
  
- Use of spare parts, software, accessories or consumables (such as Toner, Paper) which are not compatible with the product. Compatibility is ensured if consumables used are recommended by CCNA.
  
- Connecting the product to equipment not approved for connection by CCNA.
  
- Inadequate packaging of the product when returning it to the authorized Canon Service center.
  
- Machine connected to the recommended power supply with adequate actions to ensure a stable electrical power.
  
- Accidents or disasters or any cause beyond the control of CCNA, including but not limited to lightning, water, fire, public disturbances and improper ventilation

