How to implement the Hotfix

1. **Identify which version of uniFLOW Software you are using, in order to use the appropriate Hotfix files.**

    - IT Administrators are to login to their uniFLOW Server Configuration (Portal)
    - When logged in, please select the 'Info' option or the bottom left of the screen.
    - The uniFLOW Server description identifies which version of uniFLOW is being used.



    - Please take a note of the uniFLOW version you are using, so you are able to download the correct 'Hotfix' for this version of uniFLOW.
    - The Hotfix files are found on the **Canon Support Site** ***(Please note that the hotfix applicable to uniFLOW V5.4 SR10 and above, uniFLOW 2018 LTS SRx and uniFLOW 2018 v-Releases has been revised.)***
    - Find the appropriate Hotfix file for your uniFLOW version identified.
    - Download the file and make them available on the uniFLOW Server and RPS.
    - Run the installer on each uniFLOW Server and RPS individually.
    - The MEAP behavior will be loaded to the device. This could take a few minutes to take effect.

If you have any questions, please contact your Canon Support Representative or authorised uniFLOW Reseller Partner.